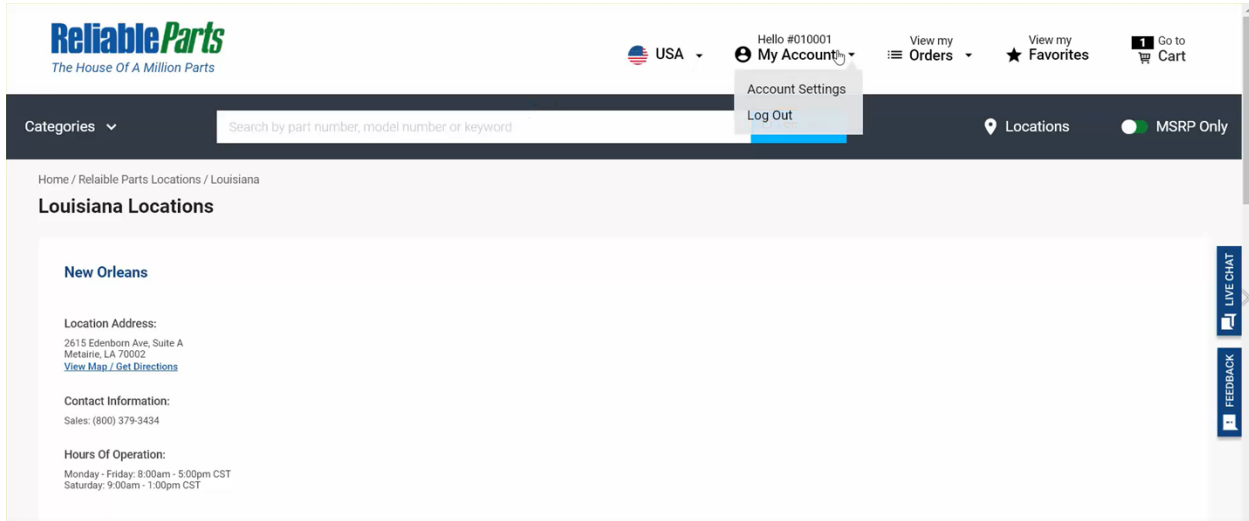


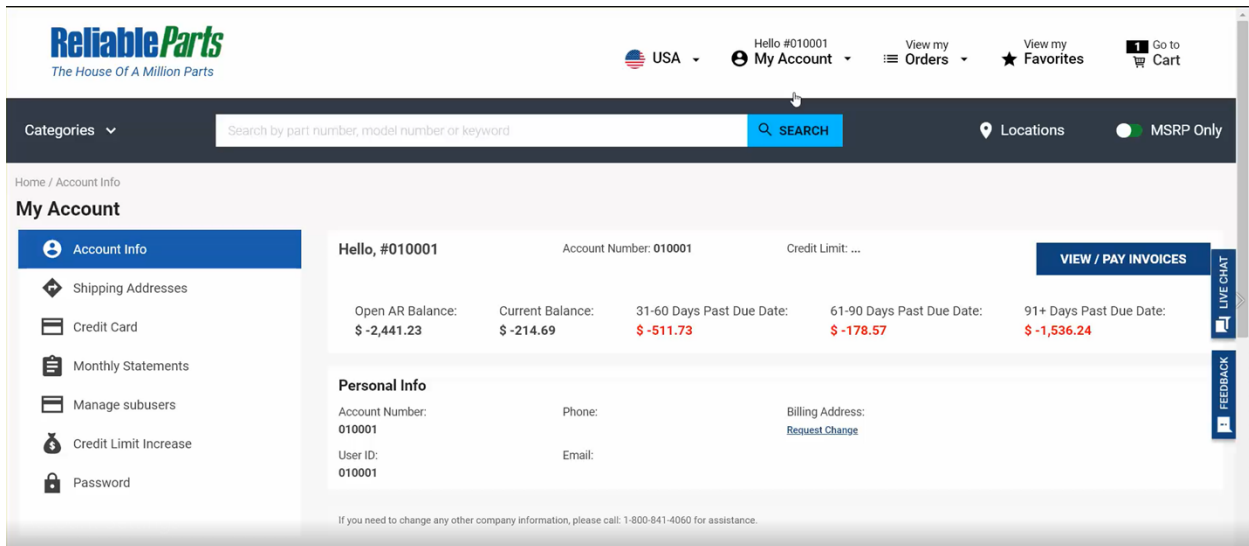
Account Settings

To view your account settings, go to the “My Account” drop-down menu and click on “Account Settings”. This is going to tell you everything you need to know about your account.



The screenshot shows the top navigation bar of the Reliable Parts website. The logo is "Reliable Parts The House Of A Million Parts". The user is logged in as "Hello #010001" and has a "My Account" dropdown menu open, with "Account Settings" highlighted. Other navigation options include "USA", "View my Orders", "View my Favorites", and "Go to Cart". A search bar is present with the placeholder text "Search by part number, model number or keyword". Below the navigation bar, the page title is "Louisiana Locations" and the content area shows details for the "New Orleans" location, including address, contact information, and hours of operation.

You will have access to your company Name, Account Number, Credit Limit, Open and Current Balances, and all your pass due balances which will be highlighted. You can also see your Personal Info and can request to change that information as well.



The screenshot shows the "My Account" page on the Reliable Parts website. The navigation bar is the same as in the previous screenshot. The page title is "My Account". On the left, there is a sidebar menu with options: "Account Info", "Shipping Addresses", "Credit Card", "Monthly Statements", "Manage subusers", "Credit Limit Increase", and "Password". The main content area displays account information for "Hello, #010001".

Account Info	Account Number: 010001	Credit Limit: ...	VIEW / PAY INVOICES		
Open AR Balance:	Current Balance:	31-60 Days Past Due Date:	61-90 Days Past Due Date:	91+ Days Past Due Date:	
\$ -2,441.23	\$ -214.69	\$ -511.73	\$ -178.57	\$ -1,536.24	

Personal Info

Account Number: 010001	Phone:	Billing Address: Request Change
User ID: 010001	Email:	

If you need to change any other company information, please call: 1-800-841-4060 for assistance.

On the left you can see all the different account options.

The screenshot shows the 'My Account' page. At the top, there is a navigation bar with 'USA', 'My Account', 'Orders', 'Favorites', and 'Cart'. Below this is a search bar with the text 'Search by part number, model number or keyword' and a 'SEARCH' button. The main content area is divided into a left sidebar and a main panel. The sidebar contains a 'My Account' section with a list of options: Account Info, Shipping Addresses (highlighted), Credit Card, Monthly Statements, Manage subusers, Credit Limit Increase, and Password. The main panel displays account information for 'Hello, Ed Pedersen' with Account Number: 010001 and Credit Limit: \$ 1.00. A 'VIEW / PAY INVOICES' button is visible. Below this, there is a table of account balances: Open AR Balance: \$ -2,441.23, Current Balance: \$ -214.69, 31-60 Days Past Due Date: \$ -511.73, 61-90 Days Past Due Date: \$ -178.57, and 91+ Days Past Due Date: \$ -1,536.24. The 'Shipping Addresses' section includes an 'ADD NEW ADDRESS REQUEST' button and a search box. A 'Select an Address to be Edited' section is also present. At the bottom, there is a 'Cash Account - 001' section with an 'EDIT' button.

First is “Shipping Address”, where you can edit the current address or choose to add a new address. By clicking on “Add New Address Request” you can see a form on the right – fill out the form - and click on “Request New Address”. The info then goes straight to our Accounting Department, and you will receive an email notification once the change is made.

The screenshot shows the 'New Address Request' form. The left sidebar is the same as in the previous screenshot. The main panel displays the 'Shipping Addresses' section with an 'ADD NEW ADDRESS REQUEST' button and a search box. The 'New Address Request' form is open, showing the following fields: Customer Name (optional), *Country, *Address (Street Address), Apt, Suite or Floor (optional), *State/Province, *City, and *Zip/Postal Code. At the bottom of the form, there are 'CANCEL' and 'REQUEST NEW ADDRESS' buttons.

The “Credit Card” choice allows you to view your active credit cards on the account. The “Monthly Statements” will let you view the statements for the current month, the previous month, and the 3 months prior. You can also download them as a pdf.

The screenshot shows the 'My Account' page. On the left is a navigation menu with options: Account Info, Shipping Addresses, Credit Card, Monthly Statements (highlighted), Manage subusers, Credit Limit Increase, and Password. The main content area displays account details for 'Hello, Ed Pedersen' with Account Number 010001 and Credit Limit \$ 1.00. It includes a 'VIEW / PAY INVOICES' button and a summary of balances: Open AR Balance (\$ -2,441.23), Current Balance (\$ -214.69), and three categories of past due amounts: 31-60 Days Past Due Date (\$ -511.73), 61-90 Days Past Due Date (\$ -178.57), and 91+ Days Past Due Date (\$ -1,536.24). There is a 'DOWNLOAD STATEMENT' button and a 'LIVE CHAT' button on the right. Below this is a section for 'Current Statement' with a table of remittance information.

Remit to	Phone	Fax	To	Statement Date	Account
2894 Network Place Chicago, IL 60673-1288 1-800-841-4060	1-800-666-0313	206-575-0910			

Scrolling down, you will see all the information about the statements including invoice date, invoice number, due date, PO#, amount, how much is due, and how late the payments are.

The screenshot shows the 'Monthly Statement' table. The table has columns for INVOICE DATE, INVOICE #, DUE DATE, CUSTOMER PO, AMOUNT, CURRENT, PAST DUE 1-30, PAST DUE 31-60, and PAST DUE 61+. The data rows show various invoices with their respective dates, amounts, and due dates. A 'LIVE CHAT' button is visible on the right side of the table.

INVOICE DATE	INVOICE #	DUE DATE	CUSTOMER PO	AMOUNT	CURRENT	PAST DUE 1-30	PAST DUE 31-60	PAST DUE 61+
02/13/18	3559995	02/13/18	4254887140	\$ 11.55	\$ 0.00	\$ 0.00	\$ 0.00	\$ 11.55
07/13/18	3952849	07/13/18	2064592122	\$ 22.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 22.00
08/12/19	1062068	08/12/19	2066939675	\$ 12.65	\$ 0.00	\$ 0.00	\$ 0.00	\$ 12.65
04/12/18	3712537	04/12/18	2068515604	\$ 11.55	\$ 0.00	\$ 0.00	\$ 0.00	\$ 11.55
11/17/17	5362487	11/17/17	2535887399	\$ -1.05	\$ 0.00	\$ 0.00	\$ 0.00	\$ -1.05
11/20/17	3335192	11/20/17	3606219793	\$ 52.45	\$ 0.00	\$ 0.00	\$ 0.00	\$ 52.45
11/20/17	3336932	11/20/17	2069207502	\$ 20.57	\$ 0.00	\$ 0.00	\$ 0.00	\$ 20.57
01/12/18	5391071	01/12/18	2067725700X 117	\$ -33.79	\$ 0.00	\$ 0.00	\$ 0.00	\$ -33.79

For the “Manage Sub Users” choice, you can view your sub users, such as your techs, and whether they can view your invoices/balances.

The screenshot shows the 'Manage Subusers' page in the Reliable Parts account portal. The top navigation bar includes the Reliable Parts logo, a search bar, and links for USA, My Account, Orders, Favorites, and Cart. The left sidebar lists account management options: Account Info, Shipping Addresses, Credit Card, Monthly Statements, Manage subusers (highlighted), Credit Limit Increase, and Password. The main content area is titled 'Manage Subusers' and features a search bar and a table with columns for User ID, Full Name, Email Address, and Invoices/Balance. A single subuser is listed with User ID 010001 and Full Name 'Cash Account - 001'. A toggle switch for 'Invoices/Balance' is visible next to the entry.

User ID	Full Name	Email Address	Invoices/Balance
010001	Cash Account - 001		<input type="checkbox"/>

For the “Credit Limit Increase” selection, you are able to submit a request to our accounting department to increase your credit limit.

The screenshot shows the 'Credit Limit Increase' page in the Reliable Parts account portal. The top navigation bar is identical to the previous screenshot. The left sidebar highlights 'Credit Limit Increase'. The main content area displays account information for 'Hello, Ed Pedersen' with Account Number 010001 and Credit Limit \$ 1.00. A 'VIEW / PAY INVOICES' button is present. Below this, a table shows account balances and due dates:

Open AR Balance:	Current Balance:	31-60 Days Past Due Date:	61-90 Days Past Due Date:	91+ Days Past Due Date:
\$ -2,441.23	\$ -214.69	\$ -511.73	\$ -178.57	\$ -1,536.24

Below the table is a section titled 'Request a credit limit increase' with a short form to complete. The form includes fields for Name, Account Number, and Company Name.

Categories ▾ Search by part number, model number or keyword **SEARCH** Locations MSRP Only

Credit Card \$ -2,441.23 \$ -214.69 \$ -511.73 \$ -178.57 \$ -1,536.24

Monthly Statements

Manage subusers

Credit Limit Increase

Password

Request a credit limit increase

Want to do even more business with us? We are honored and appreciative!
Please complete this short form below.

Name

Account Number Company Name

Email Phone

Credit Limit Request

LIVE CHAT
FEEDBACK

For the final selection, "Password", you can change your password. Any other information which does not have a request form can be directed to [1-800-841-4060](tel:1-800-841-4060).

Categories ▾ Search by part number, model number or keyword **SEARCH** Locations MSRP Only

Credit Card \$ -2,441.23 \$ -214.69 \$ -511.73 \$ -178.57 \$ -1,536.24

Monthly Statements

Manage subusers

Credit Limit Increase

Password

Change your Password

Use the form below to change your Reliable Parts account password.

Current Password

New Password

Re-enter New Password

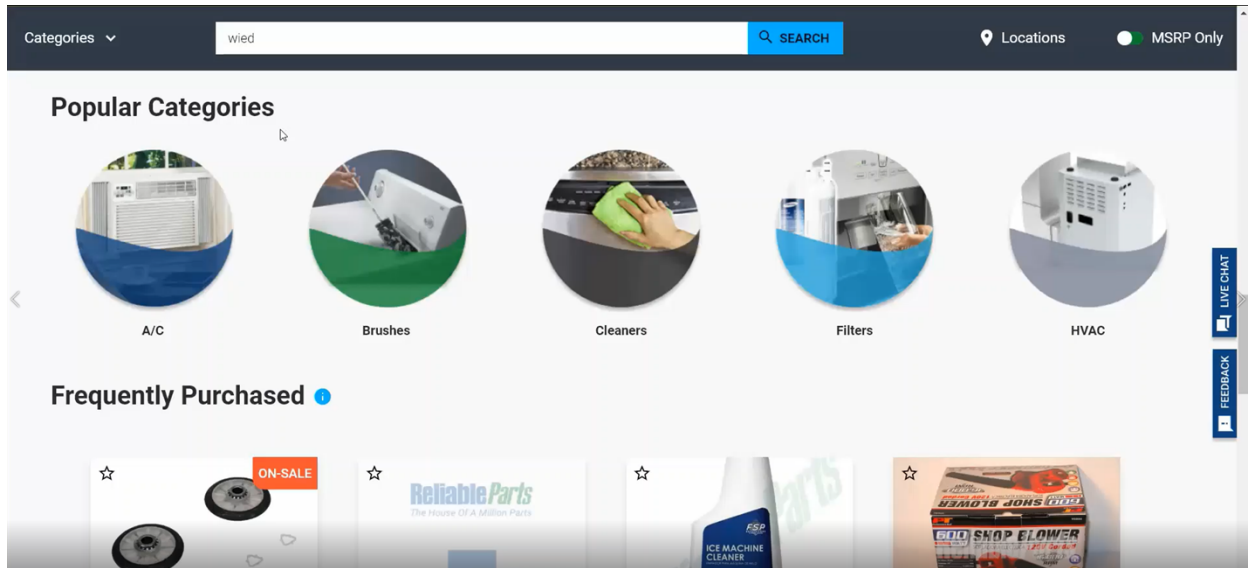
CHANGE PASSWORD

If you need to change any other company information, please call: 1-800-841-4060 for assistance.

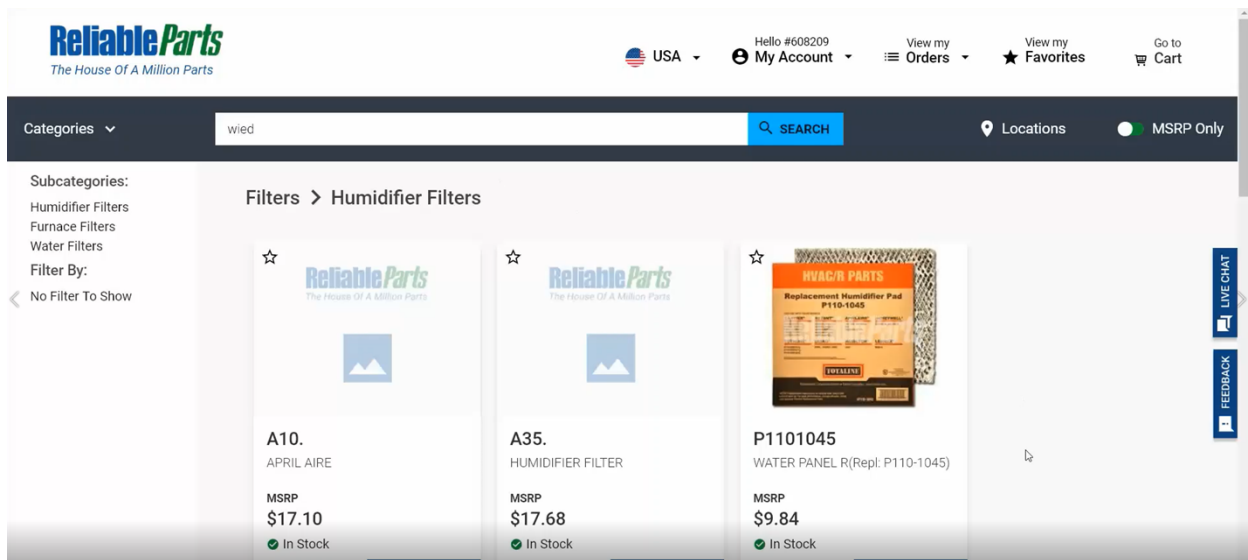
LIVE CHAT
FEEDBACK

Categories


When looking for a specific type of part, you can use our “Popular Categories” to find items such as Brushes, Cleaners, Filters or HVAC parts. For our example, we will select “Filters”.



On the left, you can see it gives you the choices of “Humidifier Filters”, “Furnace Filters”, and “Water Filters” that we carry. You can search by either photo or part number.



Categories ▾ wied Locations MSRP Only




1099-20
FILTER W/FRAME

MSRP
\$26.99

In Stock

ADD TO LIST ▾ **BUY NOW**




990-13
FILTER W/FRAME

MSRP
\$18.99

In Stock

ADD TO LIST ▾ **BUY NOW**





A12W
HUMIDIFIER PAD(Repl: A12)

MSRP
\$21.35

In Stock

ADD TO LIST ▾ **BUY NOW**





LIVE CHAT
FEEDBACK

For example, our “Water Filters” choice shows you which ones are on sale and provides additional information such as descriptions and pricing.

ReliableParts The House Of A Million Parts USA ▾ Hello #608209 My Account ▾ View my Orders ▾ View my Favorites Go to Cart

Categories ▾ wied Locations MSRP Only


Subcategories:

- Humidifier Filters
- Furnace Filters
- Water Filters

Filter By:

- Whirlpool
- Frigidaire
- GE
- Samsung
- LG
- Bosch


Filters > Water Filters



EDR1RXD1
FILTER 1, SINGLE PURPLE

MSRP
\$48.99


In Stock



EDR2RXD1
FILTER 2, SINGLE ORANGE

MSRP
\$48.99

In Stock

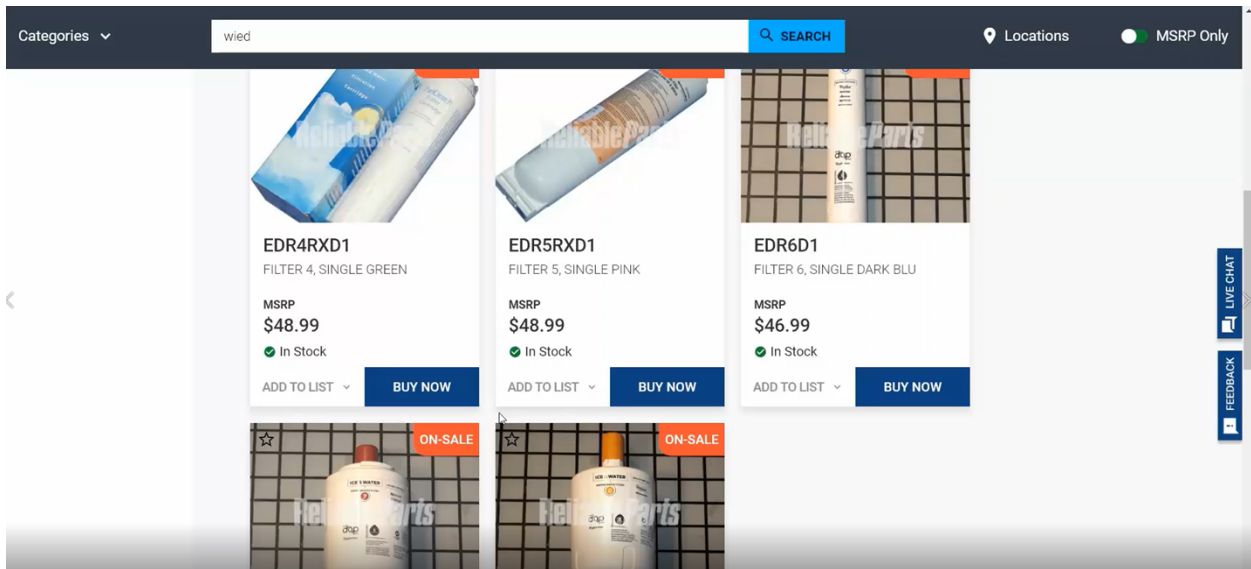


EDR3RXD1
FILTER 3, SINGLE TEAL

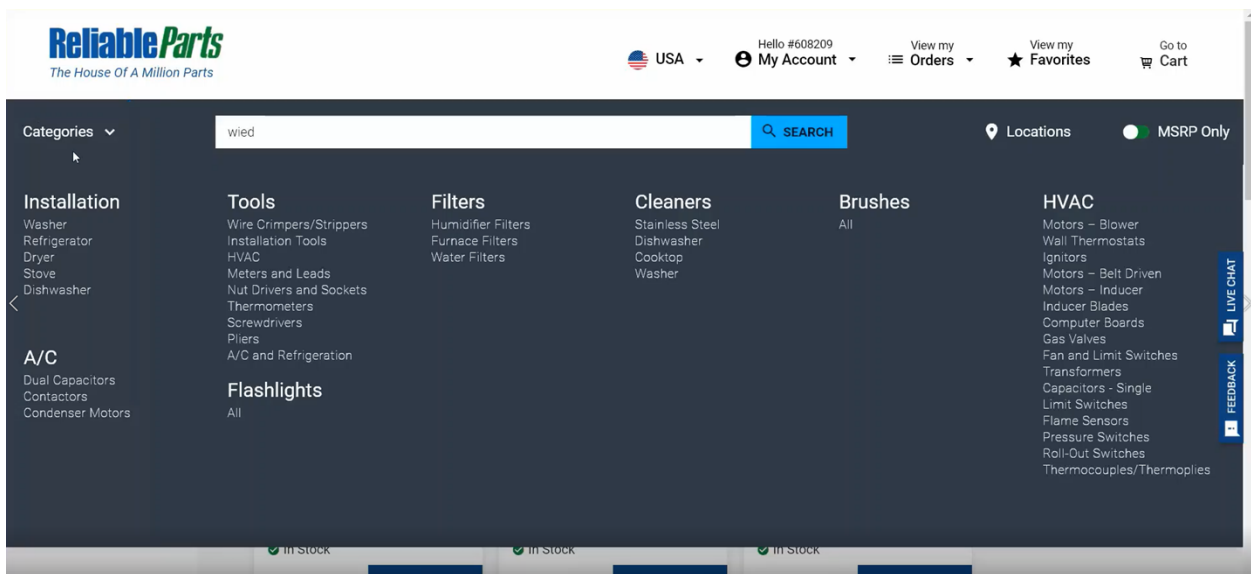
MSRP
\$48.99

In Stock

LIVE CHAT
FEEDBACK



Each category is also available here at the top left corner. We have Installation, Tools, Filters, Cleaners, Brushes, HVAC, A/C, and Flashlights. There are more to come.



If, at any time you want to go back to home page, please click on the “Reliable Parts” logo.

The screenshot shows the top navigation bar with the Reliable Parts logo (The House Of A Million Parts), a USA flag, a user account icon (Hello #608209 My Account), an orders icon (View my Orders), a favorites icon (View my Favorites), and a cart icon (Go to Cart). Below the navigation is a search bar with the text "wied" and a "SEARCH" button. To the right of the search bar are "Locations" and "MSRP Only" options. On the left, there is a "Categories" dropdown and a "Subcategories" list: Humidifier Filters, Furnace Filters, Water Filters, and Filter By: Whirlpool, Frigidaire, GE, Samsung, LG, Bosch. The main content area is titled "Filters > Water Filters" and displays three product cards, each marked "ON-SALE":

- EDR1RXD1**: FILTER 1, SINGLE PURPLE. MSRP \$48.99. In Stock.
- EDR2RXD1**: FILTER 2, SINGLE ORANGE. MSRP \$48.99. In Stock.
- EDR3RXD1**: FILTER 3, SINGLE TEAL. MSRP \$48.99. In Stock.

On the right side of the page, there are vertical buttons for "LIVE CHAT" and "FEEDBACK".

The screenshot shows the top navigation bar with the Reliable Parts logo, a USA flag, a user account icon (Hello #608209 My Account), an orders icon (View my Orders), a favorites icon (View my Favorites), and a cart icon (Go to Cart). Below the navigation is a search bar with the text "wied" and a "SEARCH" button. To the right of the search bar are "Locations" and "MSRP Only" options. The main content area features a large banner image of a person in a blue uniform holding a blue clipboard over a kitchen sink. The banner text reads "NEW PRODUCTS" and "NEW PRODUCTS SALE HERE" with a "SHOP NOW" button. On the right side of the page, there are vertical buttons for "LIVE CHAT" and "FEEDBACK".

Top Products

Next, is our “Top Products” listing. These are Reliable Parts’ best-selling items. You can add them to your favorites by clicking on the star buttons at the top left corner, and you can also see which ones are presently discounted.

Categories ▾ wied SEARCH Locations MSRP Only

Top Products

- WPW10196406**
DRIP BOWL 6" W/HOLE CHROME
MSRP \$7.89
In Stock
ON-SALE
- SPONGE**
ULTRA FRESH SCRUBBER
MSRP \$1.19
In Stock
- WPW10196405**
DRIP BOWL 8" W/HOLE CHROME
MSRP \$9.17
In Stock
ON-SALE
- MC450**
4" SCREW CLAMP
MSRP \$1.55
In Stock
ON-SALE

ADD TO LIST BUY NOW

At the bottom you will notice the price is MSRP (retail price only). This gives you immediate access to the retail price of a part to give the customer a quote.

Categories ▾ wied SEARCH Locations MSRP Only

Top Products


Reliable's Best-Selling Items

- WPW10196406**
DRIP BOWL 6" W/HOLE CHROME
MSRP \$7.89
In Stock
ON-SALE
- SPONGE**
ULTRA FRESH SCRUBBER
MSRP \$1.19
In Stock
- WPW10196405**
DRIP BOWL 8" W/HOLE CHROME
MSRP \$9.17
In Stock
ON-SALE
- MC450**
4" SCREW CLAMP
MSRP \$1.55
In Stock
ON-SALE

ADD TO LIST BUY NOW

Categories ▾ wied SEARCH Locations MSRP Only

Top Products




WPW10196406
DRIP BOWL 6" W/HOLE CHROME

MSRP
\$7.89

In Stock

ADD TO LIST BUY NOW




SPONGE
ULTRA FRESH SCRUBBER

MSRP
\$1.19

In Stock

ADD TO LIST BUY NOW




WPW10196405
DRIP BOWL 8" W/HOLE CHROME

MSRP
\$9.17

In Stock

ADD TO LIST BUY NOW



MC450
4" SCREW CLAMP

MSRP
\$1.55

In Stock


ADD TO LIST BUY NOW

LIVE CHAT
FEEDBACK

To list your price along with the MSRP, there is a little button near MSRP. Click on that, and it will show you both your price and the MSRP. Most of the menu pages have the little scroll arrow located on the sides that allow you to see more options.

Categories ▾ wied SEARCH Locations MSRP Only

Top Products




WPW10196406
DRIP BOWL 6" W/HOLE CHROME

Price	MSRP
\$1.05	\$7.89

In Stock

ADD TO LIST BUY NOW




SPONGE
ULTRA FRESH SCRUBBER

Price	MSRP
\$1.19	\$1.19

In Stock

ADD TO LIST BUY NOW




WPW10196405
DRIP BOWL 8" W/HOLE CHROME

Price	MSRP
\$1.54	\$9.17

In Stock

ADD TO LIST BUY NOW



MC450
4" SCREW CLAMP

Price	MSRP
\$0.45	\$1.55

In Stock

ADD TO LIST BUY NOW

LIVE CHAT
FEEDBACK

Locations

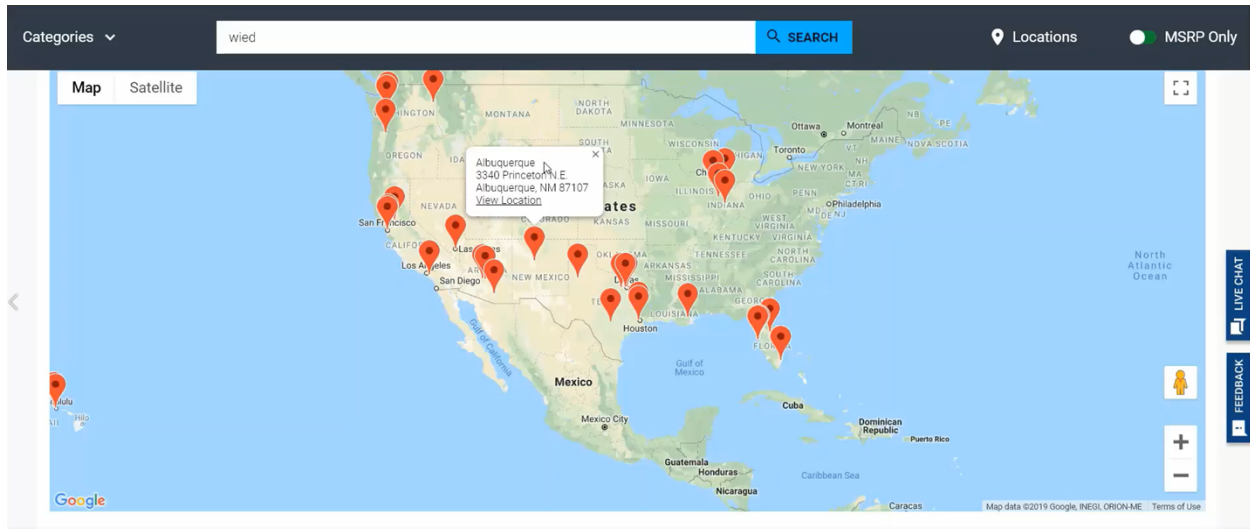
At the top of the page, there is a button on top which says “Locations”.

The screenshot shows the top navigation bar of the Reliable Parts website. On the left is the logo "Reliable Parts" with the tagline "The House Of A Million Parts". To the right are links for "USA", "My Account", "Orders", "Favorites", and "Cart". Below the navigation is a search bar with the text "Search by part number, model number or keyword" and a "SEARCH" button. To the right of the search bar are "Locations" and "MSRP Only" options. The main content area features a large banner for "FRIGIDAIRE WINTER SPECIALS NOVEMBER EDITION" ending on November 30, 2019. To the right of this banner are sections for "PROMOTIONS & FLYERS", "NEW ARRIVALS", and "View our HOLIDAY HOURS". At the bottom of the banner area, there are three "Recent Orders" listed with their respective order numbers, dates, and statuses, each with a "TRACK" button.

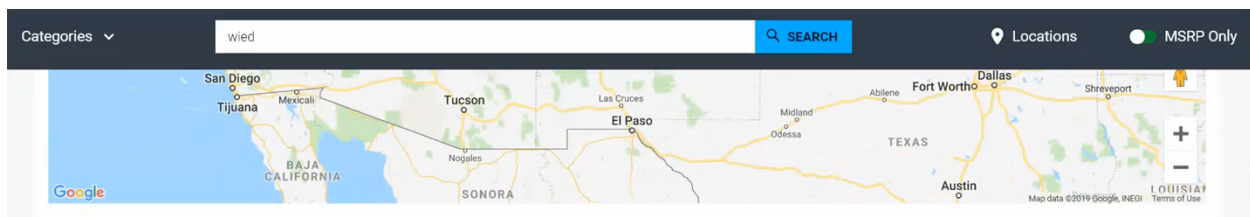
Clicking on that will bring up a list of all our locations.

The screenshot shows the "Locations" page on the Reliable Parts website. The top navigation bar is identical to the previous screenshot. The search bar contains the word "wied". Below the navigation is a map of the United States with 32 red location pins placed across various states. The map includes labels for states, major cities, and geographical features. At the bottom of the map area, there is a text overlay that reads "Reliable Parts has 32 locations to serve you throughout the United States".

Clicking on any of the locations will give you the name, address, and an option to view the location.



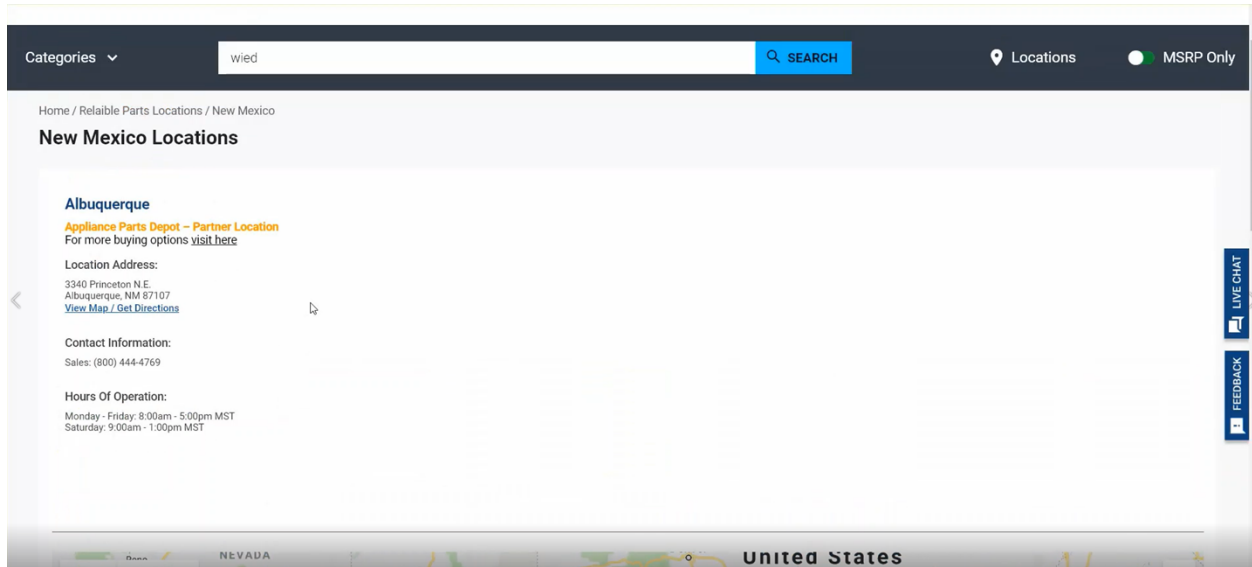
Reliable Parts has 32 locations to serve you throughout the United States



Reliable Parts has 32 locations to serve you throughout the United States

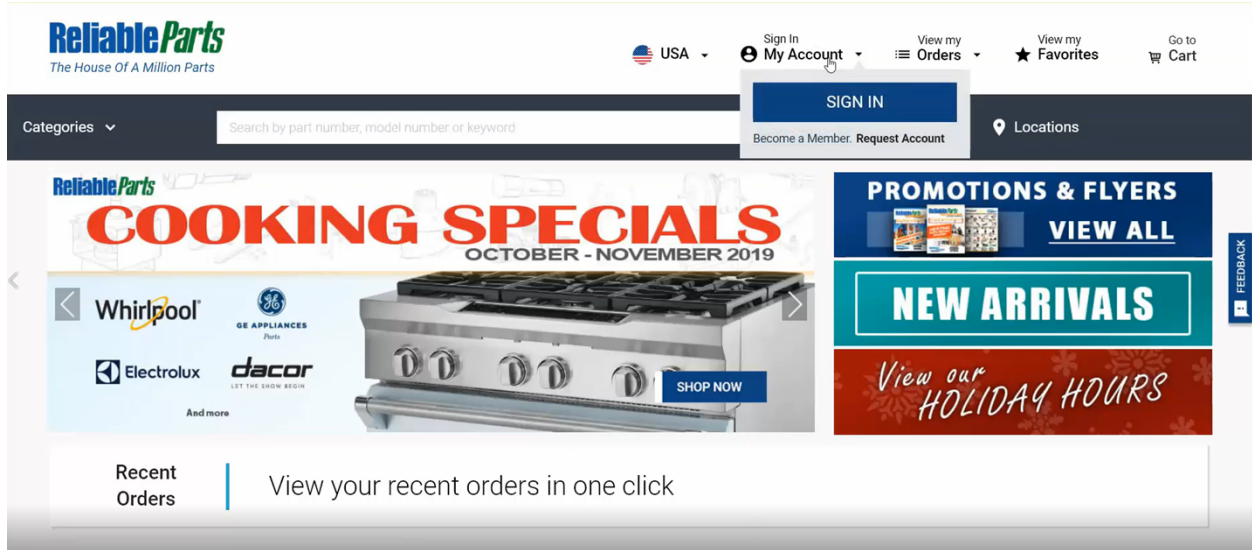
- Arizona
- California
- Florida
- Hawaii
- Indiana
- Louisiana
- Nevada
- New Mexico
- Oregon
- Texas
- Utah
- Washington

Clicking on “View Location” will give you the location address, contact information, and hours of operation.



Logging into Your Account

In order to login to your account, click the “My Account” drop down and click “SIGN IN”.



Enter your username or email address and your password. If you would like to keep yourself logged in during the day, you can click on “Keep me signed in (10 hrs)”. This will allow you to stay logged in until the end of the business day.

Sign In To ReliableParts US

User ID Or Email Address:

[Forgot Your User ID?](#)

Password:

[Forgot Your Password?](#)

Keep me signed in (10 hrs)

SIGN IN

By clicking on the Sign In button, you agree to [Terms And Conditions](#)

Need an Account?
[Register Here](#)

If you don't have an account, simply click the “Register Here” button.

Sign In To ReliableParts US

User ID Or Email Address:

Password:

Keep me signed in (10 hrs)

SIGN IN

By clicking on the Sign In button, you agree to [Terms And Conditions](#)

Need an Account?
[Register Here](#)

View My Favorites

We have a new feature called, “View my Favorites”. By clicking this, you can see all of your favorites and lists which you have starred on your account.

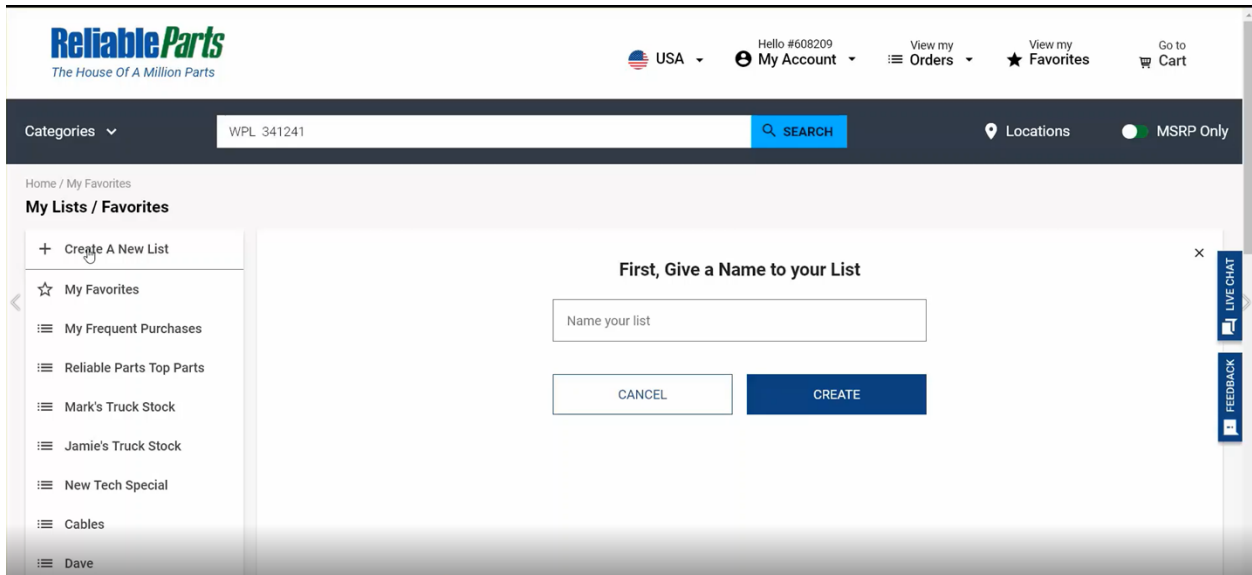
The screenshot shows the 'View My Favorites' page on the ReliableParts website. The page features a navigation bar at the top with the ReliableParts logo, a search bar containing 'WPL 341241', and links for 'USA', 'My Account', 'Orders', 'Favorites', and 'Cart'. Below the navigation bar, there is a 'My Lists / Favorites' section on the left with a list of lists: 'Create A New List', 'My Favorites', 'My Frequent Purchases', 'Reliable Parts Top Parts', 'Mark's Truck Stock', 'Jamie's Truck Stock', 'New Tech Special', 'Cables', and 'Dave'. The main content area displays a list of favorite items under the heading 'Favorites' (14 items). Each item is shown with a product image, name, price, quantity, and status. The items listed are:

Product Name	Price	Quantity	Status
ASG 6691 REBEL - RECHARGEABLE HEAD	\$34.99 (was \$69.98)	2	In Stock
SEA RC0410 RELAY CAPACITOR OVERLOAD	\$29.99 (was \$29.99)	1	In Stock
RPI SPONGE ULTRA FRESH SCRUBBER	\$1.19 (was \$1.19)	1	In Stock

To view your favorites, click on the “My Favorites” button on the left hand side. This will show you any part which you have starred or items you want to remember for later. If you want to keep track of frequent purchases, top parts, or even truck stock for each of your technicians, you can add a new list.

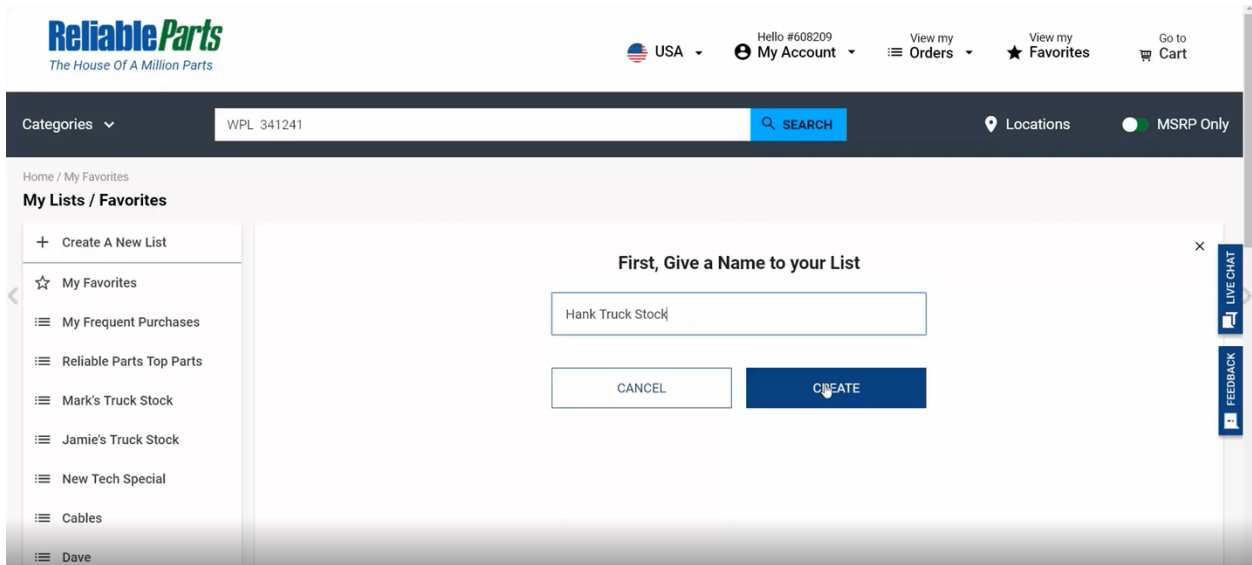
This screenshot is identical to the one above, but with a mouse cursor pointing to the 'My Favorites' button in the left-hand navigation menu. This highlights the action of clicking on the button to view the favorite items.

To start a new list, click on “Create A New List”



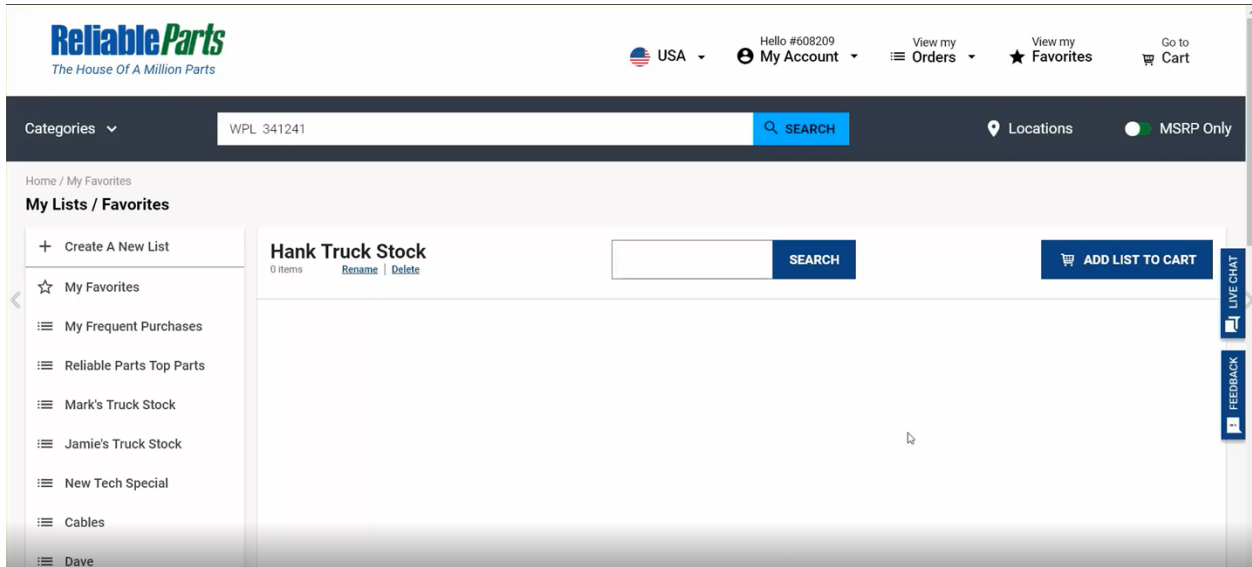
The screenshot shows the Reliable Parts website interface. At the top, there is a navigation bar with the logo "Reliable Parts The House Of A Million Parts" on the left, and links for "USA", "Hello #608209 My Account", "View my Orders", "View my Favorites", and "Go to Cart" on the right. Below the navigation bar is a search bar with "WPL 341241" entered and a "SEARCH" button. To the right of the search bar are "Locations" and "MSRP Only" options. The main content area is titled "My Lists / Favorites" and features a sidebar with a list of existing lists: "My Favorites", "My Frequent Purchases", "Reliable Parts Top Parts", "Mark's Truck Stock", "Jamie's Truck Stock", "New Tech Special", "Cables", and "Dave". The "Create A New List" option is highlighted in the sidebar. A modal dialog box is open in the center, titled "First, Give a Name to your List". It contains a text input field with the placeholder "Name your list", a "CANCEL" button, and a "CREATE" button. On the right side of the dialog, there are vertical buttons for "LIVE CHAT" and "FEEDBACK".

Give a name to your list, for example, “Hank Truck Stock” and click on Create.

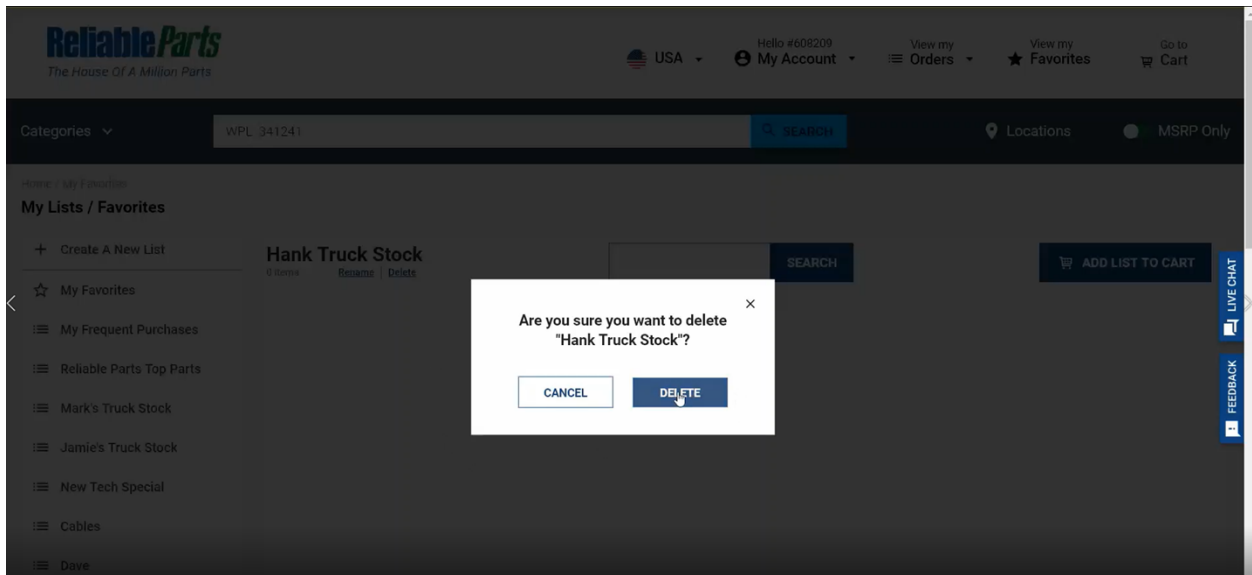


This screenshot is identical to the one above, but the text "Hank Truck Stock" has been entered into the "Name your list" input field. The "CREATE" button is now highlighted with a mouse cursor, indicating it is the next step in the process.

This will take you right to the newly created list page where you can rename or delete the list, search for parts in your list, or add the entire list to cart, which is great for Truck stock! One click and you're done!



To delete the list, just click on the “Delete” button below the list name.



To search a list, start typing a part number or part of its description.

The screenshot shows the Reliable Parts website interface. At the top, the logo "Reliable Parts The House Of A Million Parts" is on the left. Navigation links include "USA", "Hello #608209 My Account", "View my Orders", "View my Favorites", and "Go to Cart". A search bar contains "WPL 341241" and a "SEARCH" button. Below the search bar, the "My Lists / Favorites" section is active. A sidebar on the left lists various user lists. The main "Favorites" section shows a search for "spong" with one item: "RPI SPONGE ULTRA FRESH SCRUBBER". The item is in stock, priced at \$1.19, and has a quantity of 1. It includes fields for "Shipment marking" and "Add Warranty Provider". A "REMOVE" button is visible next to the item.

You can remove any part from your list by simply clicking the “Remove” button. To help manage your customers, you can also add a “Shipment Marking”, updated quantity, or a “Warranty Provider” before adding to your cart.

This screenshot shows the same Reliable Parts website interface, but with a search for "WPL 341241" that has returned 14 items in the "Favorites" list. The first two items are visible: "ASG 6691 REBEL - RECHARGEABLE HEAD" (priced at \$34.99, down from \$69.98, with a quantity of 2) and "SEA RC0410 RELAY CAPACITOR OVERLOAD" (priced at \$29.99, down from \$29.99, with a quantity of 1). Both items are in stock and have "REMOVE" and "ADD TO CART" buttons. The "RPI SPONGE ULTRA FRESH SCRUBBER" item is also visible at the bottom of the list.

Pay Invoices

In order to pay your invoices, go to the “My Account” category, choose “Account Settings”, and click “View/Pay Invoices” on the right-hand side.

The screenshot shows the 'My Account' page on the ReliableParts website. The user is logged in as Ed Pedersen with account number 010001 and a credit limit of \$1.00. The account balance is \$-214.69, with \$-511.73 due 31-60 days past due and \$-178.57 due 61-90 days past due. The 91+ days past due amount is \$-1,536.24. The page includes a navigation menu on the left with options like Shipping Addresses, Credit Card, and Monthly Statements. A 'VIEW / PAY INVOICES' button is prominently displayed in the top right corner of the account summary section.

Open AR Balance:	Current Balance:	31-60 Days Past Due Date:	61-90 Days Past Due Date:	91+ Days Past Due Date:
\$ -2,441.23	\$ -214.69	\$ -511.73	\$ -178.57	\$ -1,536.24

Personal Info

Account Number:	Phone:	Billing Address:
010001	+52999123456	1051 ANDOVER PARK W, TUKWILA, WA 98188 Request Change
User ID:	Email:	
010001		

You can also access this in “View My Orders” and select “My Invoices”.

This screenshot is identical to the one above, but it highlights the 'View My Orders' dropdown menu. The menu is open, showing options for 'My Orders', 'My Invoices', 'My Tracking', and 'My Returns'. The 'My Invoices' option is selected, indicating the user's path to the 'View/Pay Invoices' page.

You can see the status of the invoice, the remaining amount due, whether it was interest, credit or charge. You can also see the date it was invoiced, your order number and your invoice number.

The screenshot shows the 'Invoices' page on the ReliableParts website. The page header includes the ReliableParts logo, navigation links for USA, My Account, Orders, Favorites, and Cart, and a search bar with the text 'wied'. Below the header, there are filters for 'All Statuses' and 'Date Range', and a 'Pay Invoices' button. The main content is a table with the following columns: INVOICE NUMBER, INVOICE DATE, ORDER NUMBER, DESCRIPTION, REMAINING AMOUNT, DUE DATE, and STATUS. The table contains 12 rows of invoice data.

INVOICE NUMBER	INVOICE DATE	ORDER NUMBER	DESCRIPTION	REMAINING AMOUNT	DUE DATE	STATUS
51263	08/30/2019		Interest Charge	\$ 4.63	09/10/2019	PAST DUE
50749	07/31/2019		Interest Charge	\$ 4.63	08/10/2019	PAST DUE
5686777	07/24/2019	7126683	Credit Note	\$ -7.98	08/10/2019	PAID
1009445	07/23/2019	7124906	Invoice	\$ 7.98	08/10/2019	PAST DUE
50220	06/28/2019		Interest Charge	\$ 4.63	07/10/2019	PAST DUE
49688	05/31/2019		Interest Charge	\$ 4.63	06/10/2019	PAST DUE
49139	04/30/2019		Interest Charge	\$ 4.63	05/10/2019	PAST DUE
4763034	04/19/2019	6820071	Invoice	\$ 0.00	05/10/2019	PAID
4763035	04/19/2019	6834788	Invoice	\$ 0.00	05/10/2019	PAID
48534	03/28/2019		Interest Charge	\$ 5.13	04/10/2019	PAST DUE

To pay your invoices, simply click on the square buttons on the left side for as many invoices you would like to pay, and then click “Pay Invoices” at the top right corner.

Categories ▼ SEARCH Locations MSRP Only

Filter by AR Status: All Date Range

Pay Invoices
or Apply Credits

SEND EMAIL DOWNLOAD

× CLEAR SELECTION (3 Invoices Selected)

<input type="checkbox"/>	INVOICE NUMBER	INVOICE DATE	ORDER NUMBER	DESCRIPTION	REMAINING AMOUNT	DUE DATE	STATUS
<input checked="" type="checkbox"/>	1241120	11/04/2019	7383971	Invoice	\$ 24.11	11/04/2019	PAST DUE
<input checked="" type="checkbox"/>	9383739	10/30/2019		OS - Cash/Check	\$ -11.50	10/30/2019	PAID
<input checked="" type="checkbox"/>	7383783	10/30/2019		OS - Cash/Check	\$ -4.81	10/30/2019	PAID
<input type="checkbox"/>	7381525	10/16/2019		OS - Cash/Check	\$ -46.44	10/16/2019	PAID
<input type="checkbox"/>	7381524	10/16/2019		OS - Cash/Check	\$ -55.07	10/16/2019	PAID
<input type="checkbox"/>	7381523	10/16/2019		OS - Cash/Check	\$ -101.82	10/16/2019	PAID
<input type="checkbox"/>	7381522	10/16/2019		OS - Cash/Check	\$ -19.16	10/16/2019	PAID
<input type="checkbox"/>	7374778	10/11/2019		OS - Cash/Check	\$ 0.00	10/11/2019	PAID
<input type="checkbox"/>	7375781	10/11/2019		OS - Cash/Check	\$ 0.00	10/11/2019	PAID

LIVE CHAT
FEEDBACK

Categories ▼ SEARCH Locations MSRP Only

Filter by AR Status: All Date Range

Pay Invoices
or Apply Credits

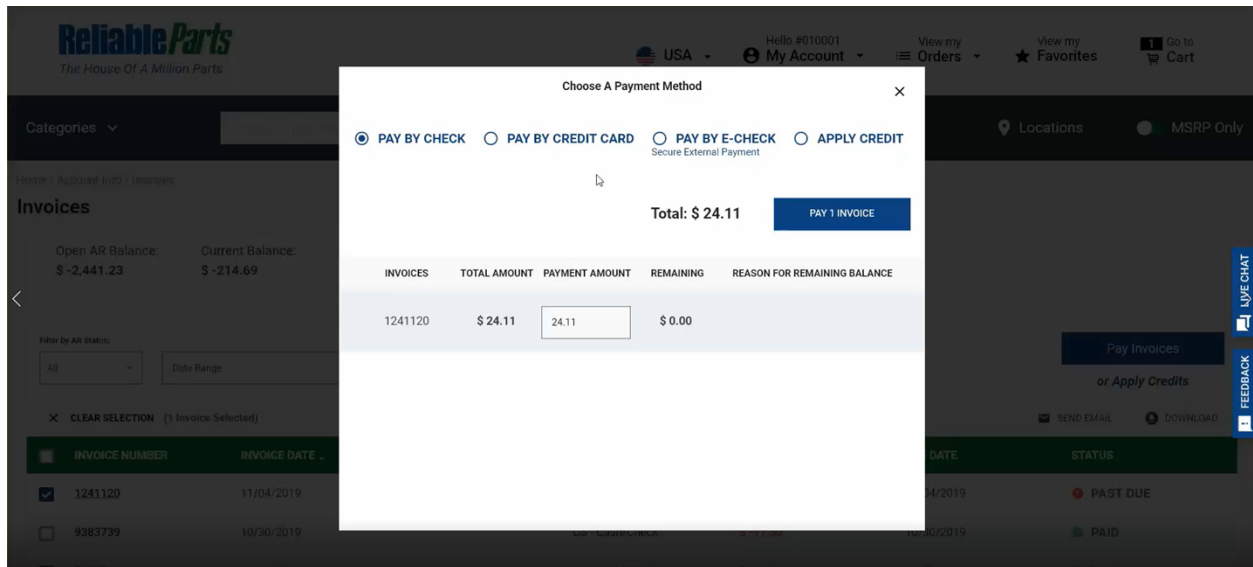
SEND EMAIL DOWNLOAD

× CLEAR SELECTION (1 Invoice Selected)

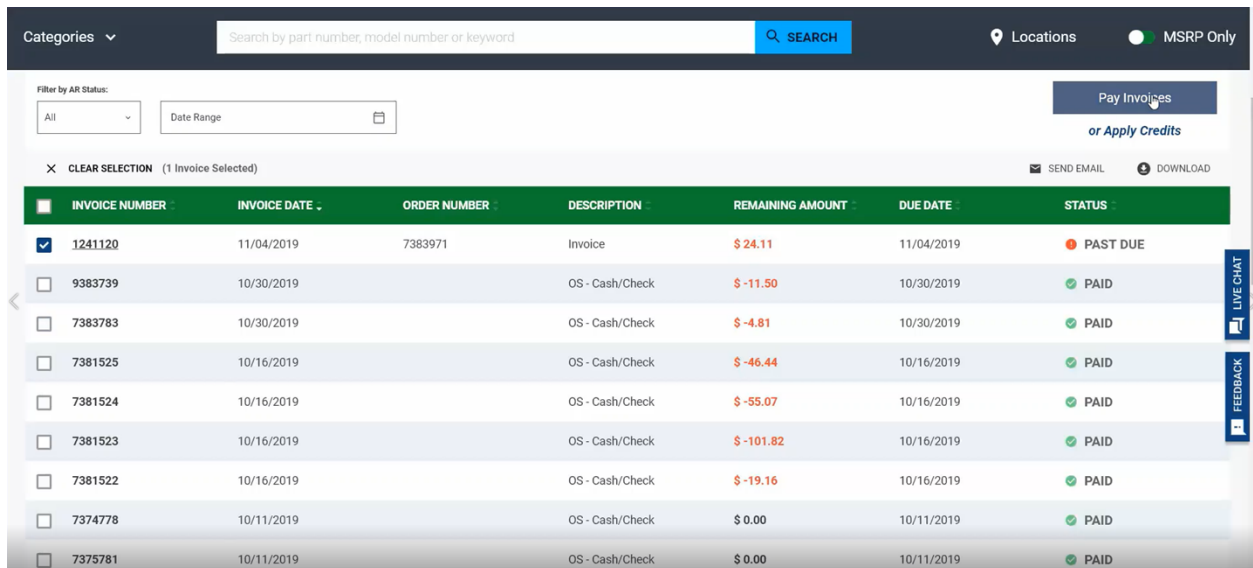
<input type="checkbox"/>	INVOICE NUMBER	INVOICE DATE	ORDER NUMBER	DESCRIPTION	REMAINING AMOUNT	DUE DATE	STATUS
<input checked="" type="checkbox"/>	1241120	11/04/2019	7383971	Invoice	\$ 24.11	11/04/2019	PAST DUE
<input type="checkbox"/>	9383739	10/30/2019		OS - Cash/Check	\$ -11.50	10/30/2019	PAID
<input type="checkbox"/>	7383783	10/30/2019		OS - Cash/Check	\$ -4.81	10/30/2019	PAID
<input type="checkbox"/>	7381525	10/16/2019		OS - Cash/Check	\$ -46.44	10/16/2019	PAID
<input type="checkbox"/>	7381524	10/16/2019		OS - Cash/Check	\$ -55.07	10/16/2019	PAID
<input type="checkbox"/>	7381523	10/16/2019		OS - Cash/Check	\$ -101.82	10/16/2019	PAID
<input type="checkbox"/>	7381522	10/16/2019		OS - Cash/Check	\$ -19.16	10/16/2019	PAID
<input type="checkbox"/>	7374778	10/11/2019		OS - Cash/Check	\$ 0.00	10/11/2019	PAID
<input type="checkbox"/>	7375781	10/11/2019		OS - Cash/Check	\$ 0.00	10/11/2019	PAID

LIVE CHAT
FEEDBACK

Clicking this will open a pop-up screen, where you can choose to pay by check, credit card, e-check, or apply a credit. All you do is click on the buttons and choose your payment method.



If you want to download or email a copy of invoice, click on the square button to select the invoice then click either the "Send Email" or "Download" option.



Products Banner and Flyer

On our Home page, you will notice that there is a lot of information. At the top, you will see a banner which you can scroll through using the arrows on either side. This is where you will find any specials, news, or promotions for each month.

The screenshot shows the top navigation bar with the ReliableParts logo, "The House Of A Million Parts", and user account options like "Hello #010001 My Account", "View my Orders", "View my Favorites", and "Go to Cart". Below the navigation is a search bar and a "MSRP Only" toggle. The main banner area features a large "Welcome" message, the ReliableParts logo, and a "Take a video tour of the site now" button. To the right, there are three stacked promotional boxes: "PROMOTIONS & FLYERS VIEW ALL", "NEW ARRIVALS", and "View our HOLIDAY HOURS". At the bottom, a "Recent Orders" section lists three orders with their IDs, dates, and statuses, each with a "TRACK" button.

On the right side, you can see the Promotions & Flyers, New Arrivals, or any other news such as our Holiday Hours.

This screenshot shows the same website layout but with a different main banner. The banner is titled "COOKING SPECIALS" for "OCTOBER - NOVEMBER 2019" and features images of a Whirlpool, GE, Electrolux, and Dacor stove. A "SHOP NOW" button is visible on the banner. The right-side promotional boxes and the "Recent Orders" section at the bottom are identical to the previous screenshot.

Clicking on any of the banners will open a new page.

ReliableParts
The House Of A Million Parts

USA Hello #010001 My Account View my Orders View my Favorites Go to Cart

Categories Search by part number, model number or keyword SEARCH Locations MSRP Only

HEATING PARTS SPECIALS ON NOW! SHOP NOW

PROMOTIONS & FLYERS VIEW ALL

NEW ARRIVALS

View our HOLIDAY HOURS

Recent Orders

#7385238	11/20/2019	Status: Invoiced	TRACK
#7385008	11/19/2019	Status: Invoiced	TRACK
#7385007	11/19/2019	Status: Invoiced	TRACK

VIEW ALL

ReliableParts
The House Of A Million Parts

USA Hello #010001 My Account View my Orders View my Favorites Go to Cart

Categories Search by part number, model number or keyword SEARCH Locations MSRP Only

Home / Heating Parts Specials

HEATING PARTS SPECIALS ON NOW!

Scrolling down shows the pages of our flyer. Clicking on any part here will bring you to the product information page so you can get more information about the product.

The screenshot shows a product catalog interface. At the top, there is a search bar with the text "Search by part number, model number or keyword" and a "SEARCH" button. To the right of the search bar are "Locations" and "MSRP Only" options. Below the search bar is a banner image of a house. The main content area displays five product cards, each with an image of the component, its part number, a description, a price, and a "BUY NOW" button.

Part Number	Description	Price
ICM280	ICM Controls Ignition Control Board	\$87.74
ICM282A	ICM Controls Furnace Control Board	\$150.38
R40403-003	Furnace Blower Control Circuit Board	\$110.61
ST9120U1011	Universal Electronic Fan Timer	\$125.97
903600	Nordyne Flame Sensor with Harness	\$14.24

Searching

To search, click the "Search" bar at the top and start typing. You can search by part number, model number or even a keyword. While searching for model MAV6000, as you begin typing, the systems automatically starts searching for options. As seen below, it gives two different options. You can choose one of them by clicking on it.

The screenshot shows a search results page for the query "mav6000". The page header includes the "Reliable Parts" logo with the tagline "The House Of A Million Parts", and navigation links for "USA", "My Account", "Orders", "Favorites", and "Cart". The search bar contains "mav6000" and a "SEARCH" button. Below the search bar, there are two product cards displayed. Each card includes a product image, part number, description, price, stock status, quantity, shipment marking, and warranty provider options. There are "REMOVE" and "ADD TO CART" buttons for each product.

Part Number	Description	Price	Stock Status
ASG 6691	REBEL - RECHARGEABLE HEAD	\$34.99 (was \$69.98)	In Stock
SEA RCO410	RELAY CAPACITOR OVERLOAD	\$29.99 (was \$29.99)	In Stock
RPI SPONGE	ULTRA FRESH SCRUBBER	\$1.19 (was \$1.19)	In Stock

ReliableParts
The House Of A Million Parts

USA Hello #608209 My Account View my Orders View my Favorites Go to Cart

Categories SEARCH Locations MSRP Only

Home / My Favorites

My Lists / Favorites

Parts (0) Models (2)

MAYTAG MAV6000AWQ

+ Create A New List MAYTAG MAV6000AWQ SEARCH ADD LIST TO CART

☆ My Favorites

- My Frequent Purchases
- Reliable Parts Top Parts
- Mark's Truck Stock
- Jamie's Truck Stock
- New Tech Special
- Cables
- Dave

Part Image	Part Name	Status	Qty	Price	Shipment marking	Add Warranty Provider	Actions
	ASG 6691 REBEL - RECHARGEABLE HEAD	In Stock	2	\$34.99 \$69.98		None	REMOVE ADD TO CART
	SEA RC0410 RELAY CAPACITOR OVERLOAD	In Stock	1	\$29.99 \$29.99		None	REMOVE ADD TO CART
	RPI SPONGE ULTRA FRESH SCRUBBER	In Stock	1	\$1.10 \$1.10		None	REMOVE ADD TO CART

After you click on one of them, you will see this schematic. Clicking on each line of the schematic will give you the parts that are there, information about the part, and an option to Buy Now.

ReliableParts
The House Of A Million Parts

USA Hello #608209 My Account View my Orders View my Favorites Go to Cart

Categories SEARCH Locations MSRP Only

Home / Search / MAV6000AWQ

Model MAV6000AWQ Search by keyword SEARCH

Sections from Model MAV6000AWQ

01 - BASE	02 - CABINET	03 - CONTROL PANEL	04 - TOP	05 - TRANSMISSION	06 - TUB	07 - WIRING INFORMATION

We also show On-Sale items and you have the ability to add them to you favorites lists by pressing the star button. Here you can see a description of the part, MSRP, stock detail, etc.

Categories ▾ MAV6000AWQ Locations MSRP Only

1 2 3 4 5

WP25-7941 (Series 10)
"O" Ring
In Stock
MSRP \$4.53
MORE INFO BUY NOW

WP21001065 (Series 10)
Screw, No. 10-24x.50 Hxnibhd
Out Of Stock
MSRP \$4.53
MORE INFO BUY NOW

12002213 (Series 10) ON-SALE
Pulley, Drive
In Stock
MSRP \$60.15
MORE INFO BUY NOW

12002213 (Series 13) ON-SALE
Kit, Pulley & Dust Cap
In Stock
MSRP \$60.15
MORE INFO BUY NOW

12002213 (Series 10) ON-SALE
Cam Replacement Kit
In Stock
MSRP \$60.15
MORE INFO BUY NOW

WP35-5655-1 (Series 10)
Seal Nut Assembly
In Stock
MSRP \$20.69
MORE INFO BUY NOW

PRINT

LIVE CHAT
FEEDBACK

In the diagram, you can zoom in, zoom out, make it full screen or invert the settings for easier reading.

Categories ▾ MAV6000AWQ Locations MSRP Only

1 2 3 4 5

WP25-7941 (Series 10)
"O" Ring
In Stock
MSRP \$4.53
MORE INFO BUY NOW

WP21001065 (Series 10)
Screw, No. 10-24x.50 Hxnibhd
Out Of Stock
MSRP \$4.53
MORE INFO BUY NOW

12002213 (Series 10) ON-SALE
Pulley, Drive
In Stock
MSRP \$60.15
MORE INFO BUY NOW

12002213 (Series 13) ON-SALE
Kit, Pulley & Dust Cap
In Stock
MSRP \$60.15
MORE INFO BUY NOW

12002213 (Series 10) ON-SALE
Cam Replacement Kit
In Stock
MSRP \$60.15
MORE INFO BUY NOW

WP35-5655-1 (Series 10)
Seal Nut Assembly
In Stock
MSRP \$20.69
MORE INFO BUY NOW

PRINT

LIVE CHAT
FEEDBACK

You can also print the diagram or the entire list of parts from the schematic.

Categories ▾ MAV6000AWQ Locations MSRP Only

PRINT
This Diagram
All Diagrams

- WP25-7941 (Series 10)**
"O" Ring
In Stock
MSRP \$4.53
- WP21001065 (Series 10)**
Screw, No. 10-24x.50 Hxnibhd
Out Of Stock
MSRP \$4.53
- 12002213 (Series 10) ON-SALE**
Pulley, Drive
In Stock
MSRP \$60.15
- 12002213 (Series 13) ON-SALE**
Kit, Pulley & Dust Cap
In Stock
MSRP \$60.15
- 12002213 (Series 10) ON-SALE**
Cam Replacement Kit
In Stock
MSRP \$60.15
- WP35-5655-1 (Series 10)**
Seal Nut Assembly
In Stock
MSRP \$20.69

If you don't remember the model number, but you know it has a "4000" in it, you can search by "4000" and you will be able to scroll through all the models having "4000" in them.

Categories ▾ 4000 Locations MSRP Only

Sections from Model MAV6000AWQ
DRYER HEATER ELEMENT
Models (337)

- ELECTROLUX CDE4000FW0
- ELECTROLUX CDE4000FW1**
- ELECTROLUX CDE4000HW0
- ELECTROLUX CDG4000FW0
- ELECTROLUX CDG4000FW1
- ELECTROLUX CDG4000HW1
- ELECTROLUX CFQE4000QW0
- ELECTROLUX CFW4000FW0

01 - BASE 02 - TRANSMISSION 06 - TUB 07 - WIRING INFORMATION

PRINT
This Diagram
All Diagrams

- WP25-7941 (Series 10)**
"O" Ring
In Stock
MSRP \$4.53
- WP21001065 (Series 10)**
Screw, No. 10-24x.50 Hxnibhd
Out Of Stock
MSRP \$4.53

If you are in a diagram and are looking for a specific part but don't want to search throughout the schematic, you can search by keyword. Let's say for this model you are looking for a belt. Type in "belt" and hit the search button. It will show you that there is a drive belt.

ReliableParts
The House Of A Million Parts

USA | Hello #608209 | My Account | View my Orders | View my Favorites | Go to Cart

Categories | Search by part number, model number or keyword | SEARCH | Locations | MSRP Only

Home / Search / MAV6000AWQ

Model MAV6000AWQ | belt | SEARCH

Sections from Model MAV6000AWQ

- 01 - BASE
- 02 - CABINET
- 03 - CONTROL PANEL
- 04 - TOP
- 05 - TRANSMISSION
- 06 - TUB
- 07 - WIRING INFORMATION

Categories | Search by part number, model number or keyword | SEARCH | Locations | MSRP Only

WP22003483 (Series - ON-SALE)
Belt, Drive
In Stock
MSRP \$26.05
Go to diagram | MORE INFO | BUY NOW

Account Benefits
Join Now
Member Benefits

Online Help
Tutorial
FAQ's

Learn About Us
About Reliable Parts
Company Culture
Locations
Our Brands

Get Email Offers
Subscribe

Searching
Account Settings | Customer Service | Follow Us

LIVE CHAT | FEEDBACK

If you want to see the diagram, you can click on “Go to Diagram”, and this will take you there.

Categories ▾ Search by part number, model number or keyword **SEARCH** Locations MSRP Only

1 WP22004376 (Series 10)
Spring, Motor Pivot
In Stock
MSRP \$4.53
MORE INFO BUY NOW

2 WP21001950 (Series 10) **ON-SALE**
Motor & Pulley Assy.
In Stock
MSRP \$139.83
MORE INFO BUY NOW

3 22002721 (Series 10)
Shield, Motor
Out Of Stock
MSRP \$0.00
MORE INFO BUY NOW

4 WP35-6465 (Series 10)
Pump
In Stock
MSRP \$61.15
MORE INFO BUY NOW

4 22003438 (Series 16)
Sleeve, Pump (Att)
Out Of Stock
MSRP \$2.29
MORE INFO BUY NOW

5 21001977 (Series 10)
Screw
Out Of Stock
MSRP \$0.00
MORE INFO BUY NOW

Top Banner

At the top of every screen, you will have the same 5 buttons in the top banner.

Reliable Parts
The House Of A Million Parts

USA Hello #010001 My Account View my Orders View my Favorites Go to Cart

Categories ▾ Search by part number, model number or keyword **SEARCH** Locations MSRP Only

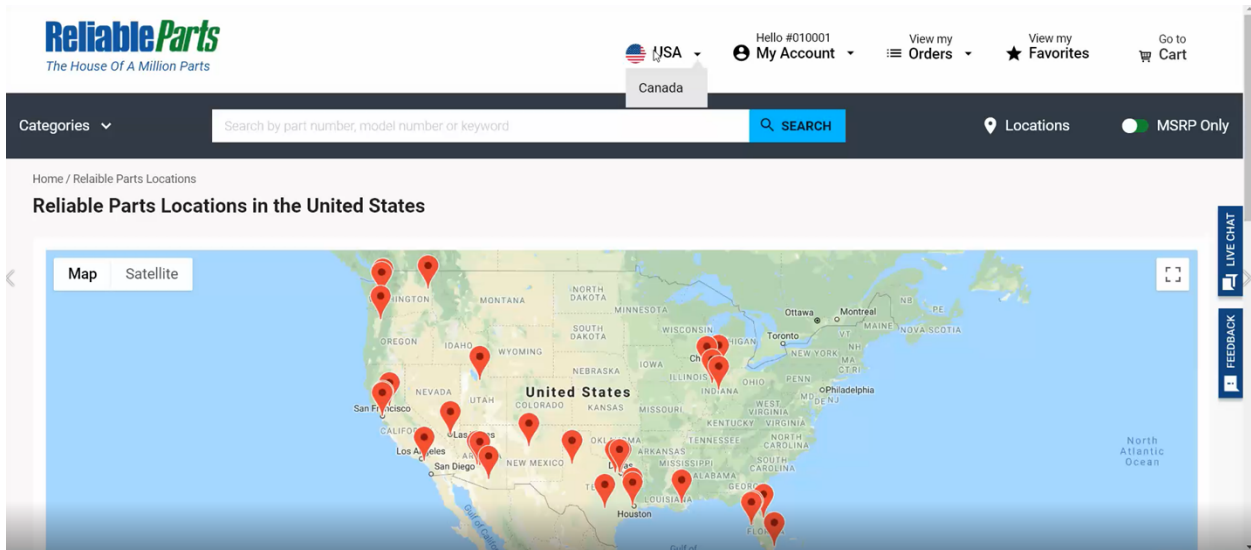
Home / Reliable Parts Locations

Reliable Parts Locations in the United States

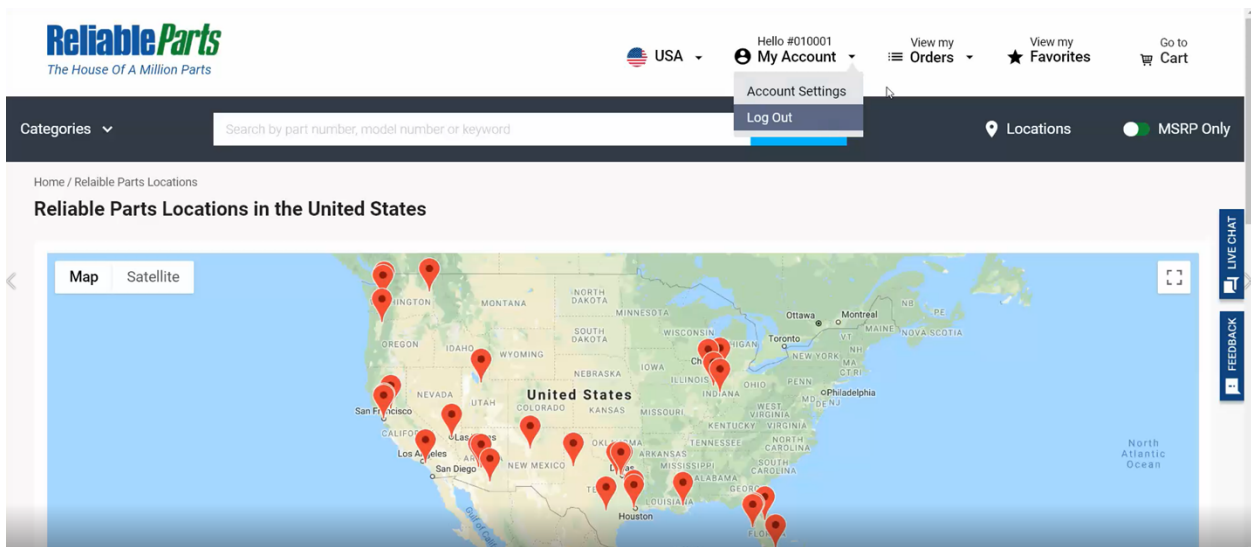
Map Satellite

United States

You can switch from US to Canada.



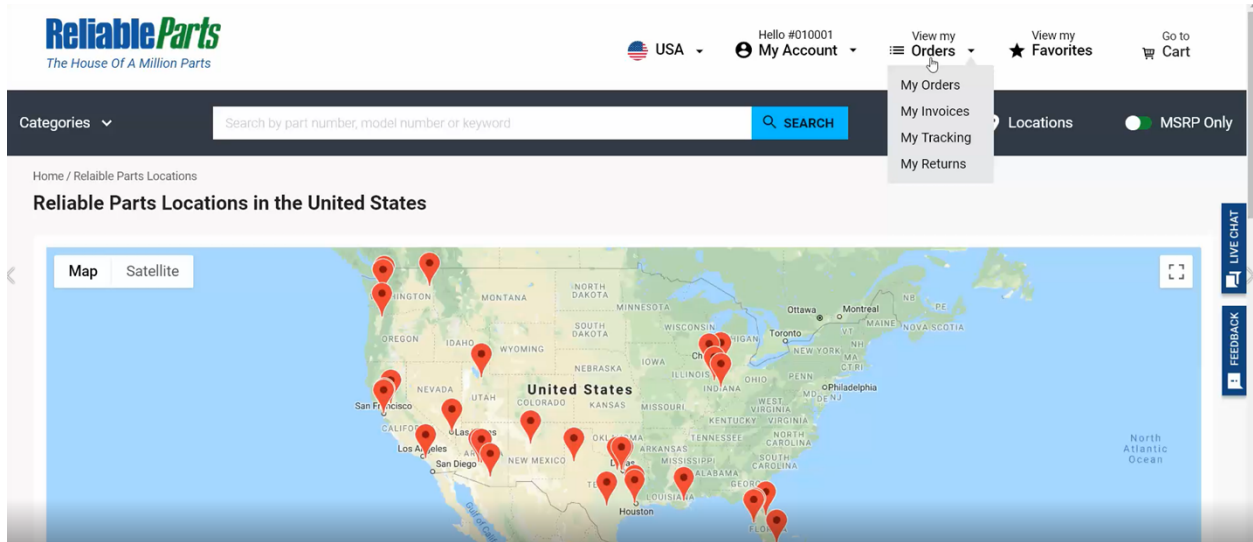
Under your account number, you can see "My Account" which has "Account Settings" and "Logout".



View orders, invoices, tracking or returns under the “View My Orders” button.

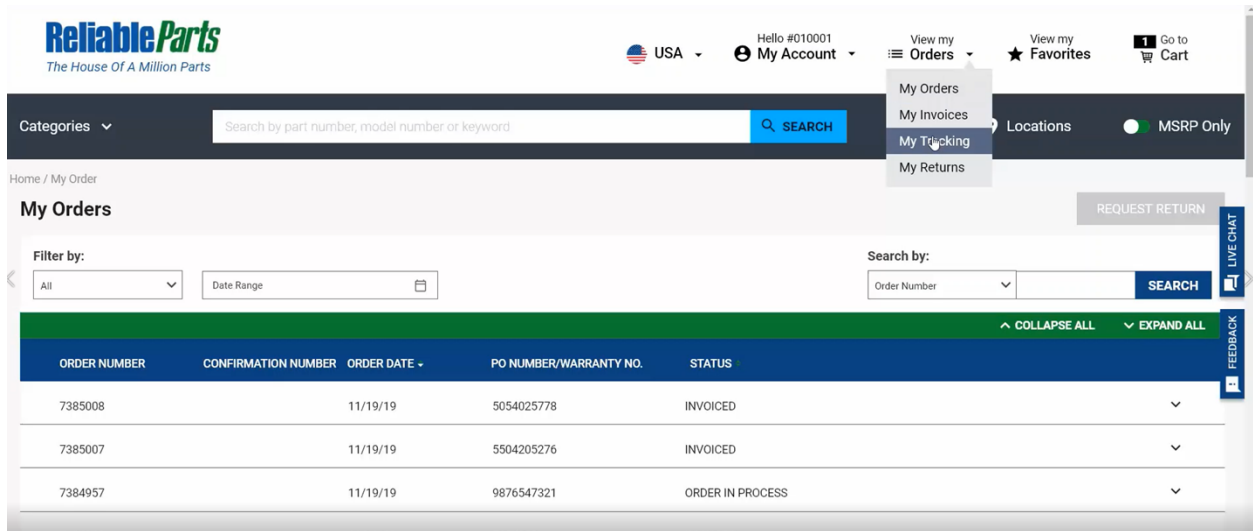
Favorites or lists can be viewed by clicking the “View my Favorites” button.

Finally, you have “Go to Cart”.

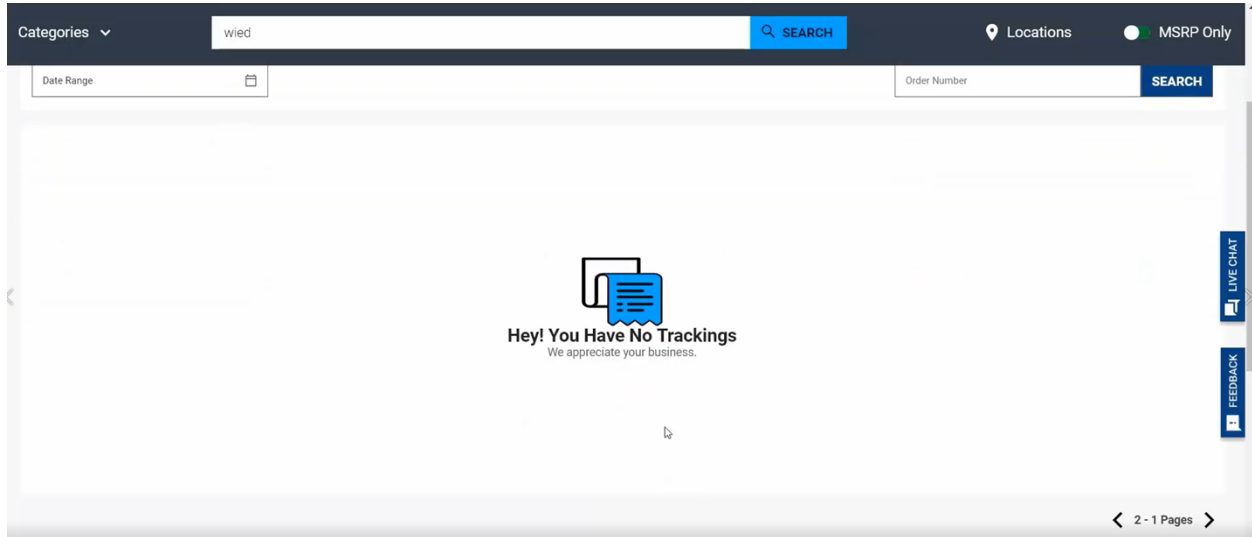


Tracking

If you select “View my Orders” and select “My Tracking”, you can see all the tracking information on the next page.

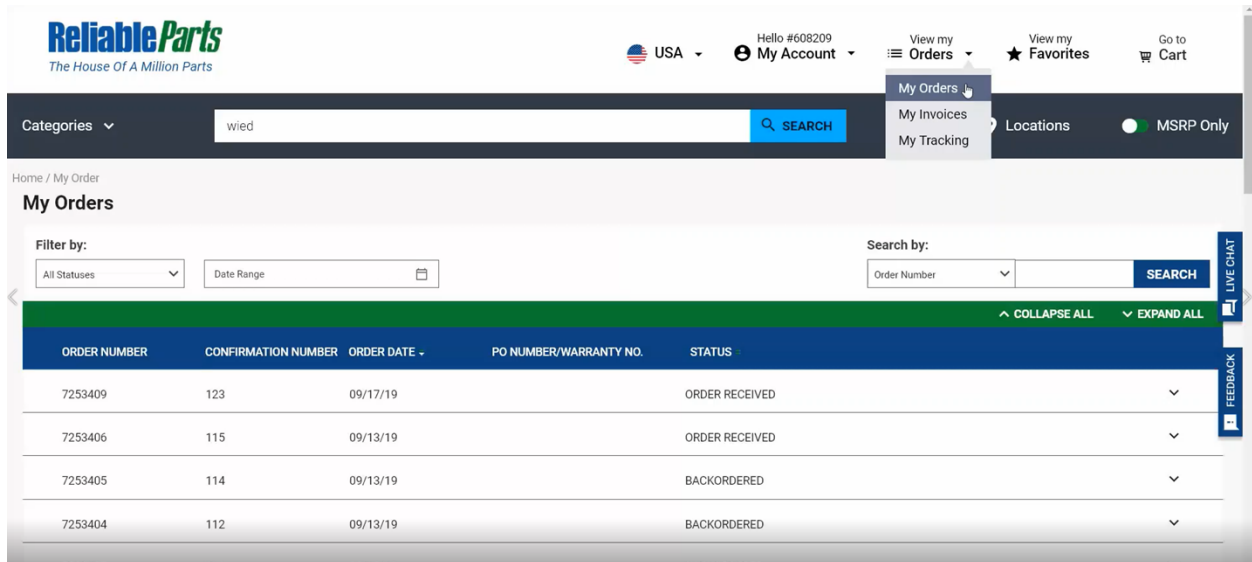


On this screen, you can search by Order Number or Date Range to filter through your shipments. The link in the tracking information will redirect you to the carrier website.



View My Orders

To view your orders, click on “View my Orders” on the top banner and select “My Orders”.



From “My Orders”, you can filter by “All Statuses”, “Orders Pending”, “All Backorders”, “All Credits”, “Credits - Returned to Stock”, or “Credits – Product Warranty”.

Reliable Parts
The House Of A Million Parts

USA Hello #608209 My Account View my Orders View my Favorites Go to Cart

Categories wied SEARCH Locations MSRP Only

Home / My Order

My Orders

Filter by: All Statuses Date Range Search by: Order Number SEARCH

CONFIRMATION NUMBER	ORDER DATE	PO NUMBER/WARRANTY NO.	STATUS
123	09/17/19		ORDER RECEIVED
7253406	09/13/19		ORDER RECEIVED
7253405	09/13/19		BACKORDERED
7253404	09/13/19		BACKORDERED
7253407	09/13/19		BACKORDERED

If you want to filter by date range, you can do that here as well.

Reliable Parts
The House Of A Million Parts

USA Hello #608209 My Account View my Orders View my Favorites Go to Cart

Categories wied SEARCH Locations MSRP Only

Home / My Order

My Orders

Filter by: All Statuses Date Range Search by: Order Number SEARCH

ORDER NUMBER	START DATE	END DATE	WARRANTY NO.	STATUS
7253409				ORDER RECEIVED
7253406				ORDER RECEIVED
7253405				BACKORDERED
7253404				BACKORDERED
7253407				BACKORDERED

You can also search by “Order Number”, “Part Number”, “PO Number”, “Invoice Number”, or “Shipment Marking”, and then you can use the Search bar on the right.

The screenshot shows the 'My Orders' page on the Reliable Parts website. At the top, there is a navigation bar with the logo 'Reliable Parts The House Of A Million Parts', a language selector for 'USA', a user account section for 'Hello #608209 My Account', and links for 'View my Orders', 'View my Favorites', and 'Go to Cart'. Below this is a search bar with the text 'wied' and a 'SEARCH' button. A 'Locations' dropdown and an 'MSRP Only' toggle are also visible.

The main content area is titled 'My Orders' and includes a 'Filter by:' section with 'All Statuses' and a 'Date Range' selector. A 'Search by:' dropdown menu is open, showing options: 'Order Number', 'Order Number', 'Part Number', 'PO Number', 'Invoice Number', and 'Shipment Marking'. The 'Order Number' option is selected. Below the dropdown is a table of orders with columns: 'ORDER NUMBER', 'CONFIRMATION NUMBER', 'ORDER DATE', 'PO NUMBER/WARRANTY NO.', and 'STATUS'. The table contains several rows of order data. On the right side, there are buttons for 'LIVE CHAT', 'FEEDBACK', and 'COLLAPSE ALL / EXPAND ALL'.

ORDER NUMBER	CONFIRMATION NUMBER	ORDER DATE	PO NUMBER/WARRANTY NO.	STATUS
7253409	123	09/17/19		ORDER RECEIVED
7253406	115	09/13/19		ORDER RECEIVED
7253405	114	09/13/19		BACKORDERED
View My Orders	112	09/13/19		BACKORDERED
7253407	113	09/13/19		BACKORDERED

To see more information about the order, find the order number you are looking for, and then click on the down arrow on the right-hand side.

This screenshot shows the 'My Orders' page with a search filter set to 'Order Number'. The search bar contains the text 'wied' and a 'SEARCH' button. The table of orders is shown with a dropdown arrow on the right side of the first row (order number 7253409) selected. This has expanded the row to show a detailed view of a backordered item. The detailed view includes a 'BACKORDER' icon and a table with columns: 'PART NUMBER', 'DESCRIPTION', 'QTY', 'PRICE', 'AMOUNT', 'SHIPPED FROM', 'SHIPMENT MARKING', 'DELIVERY DATE', and 'TRACK NO.'. The detailed view shows a part number 'WPL_3604F337-50', description 'SHIELD NS', quantity '1', price '\$27.88', amount '\$27.88', shipped from 'INDIANAPOLIS IN', shipment marking 'N/A', delivery date '09/30/19', and track number 'N/A'. The main table below shows other orders, including one with order number 7253388 and PO number 09122019ORDER.

ORDER NUMBER	CONFIRMATION NUMBER	ORDER DATE	PO NUMBER/WARRANTY NO.	STATUS																		
7253409	123	09/17/19		ORDER RECEIVED																		
BACKORDER <table border="1"> <thead> <tr> <th>PART NUMBER</th> <th>DESCRIPTION</th> <th>QTY</th> <th>PRICE</th> <th>AMOUNT</th> <th>SHIPPED FROM</th> <th>SHIPMENT MARKING</th> <th>DELIVERY DATE</th> <th>TRACK NO.</th> </tr> </thead> <tbody> <tr> <td>WPL_3604F337-50</td> <td>SHIELD NS</td> <td>1</td> <td>\$27.88</td> <td>\$27.88</td> <td>INDIANAPOLIS IN</td> <td>N/A</td> <td>09/30/19</td> <td>N/A</td> </tr> </tbody> </table>					PART NUMBER	DESCRIPTION	QTY	PRICE	AMOUNT	SHIPPED FROM	SHIPMENT MARKING	DELIVERY DATE	TRACK NO.	WPL_3604F337-50	SHIELD NS	1	\$27.88	\$27.88	INDIANAPOLIS IN	N/A	09/30/19	N/A
PART NUMBER	DESCRIPTION	QTY	PRICE	AMOUNT	SHIPPED FROM	SHIPMENT MARKING	DELIVERY DATE	TRACK NO.														
WPL_3604F337-50	SHIELD NS	1	\$27.88	\$27.88	INDIANAPOLIS IN	N/A	09/30/19	N/A														
7253406	115	09/13/19		ORDER RECEIVED																		
7253405	114	09/13/19		BACKORDERED																		
7253404	112	09/13/19		BACKORDERED																		
7253407	113	09/13/19		BACKORDERED																		
7253388		09/12/19	09122019ORDER	BACKORDERED																		

If you want to see all your orders expanded, click on “Expand All” or “Collapse All” to close them all.

Categories ▼ SEARCH Locations MSRP Only

All Statuses ▼ Order Number SEARCH

COLLAPSE ALL EXPAND ALL

ORDER NUMBER	CONFIRMATION NUMBER	ORDER DATE	PO NUMBER/WARRANTY NO.		STATUS			
7253409	123	09/17/19			ORDER RECEIVED			
BACKORDER								
WPL_3604F337-50	SHIELD NS	1	\$27.88	\$27.88	INDIANAPOLIS IN	N/A	09/30/19	N/A
7253406	115	09/13/19			ORDER RECEIVED			
BACKORDER								
WPL_WPW10196405	DRIP BOWL 8" W/HOLE CHROME	1	\$1.54	\$1.54	INDIANAPOLIS IN	N/A	09/14/19	N/A
7253405	114	09/13/19			BACKORDERED			
BACKORDER								

LIVE CHAT FEEDBACK

Categories ▼ SEARCH Locations MSRP Only

All Statuses ▼ Order Number SEARCH

COLLAPSE ALL EXPAND ALL

ORDER NUMBER	CONFIRMATION NUMBER	ORDER DATE	PO NUMBER/WARRANTY NO.		STATUS			
7253409	123	09/17/19			ORDER RECEIVED			
BACKORDER								
WPL_3604F337-50	SHIELD NS	1	\$27.88	\$27.88	INDIANAPOLIS IN	N/A	09/30/19	N/A
7253406	115	09/13/19			ORDER RECEIVED			
BACKORDER								
WPL_WPW10196405	DRIP BOWL 8" W/HOLE CHROME	1	\$1.54	\$1.54	INDIANAPOLIS IN	N/A	09/14/19	N/A
7253405	114	09/13/19			BACKORDERED			
BACKORDER								




LIVE CHAT FEEDBACK

Your Frequently Purchased

Underneath our “Top Products” are “Your Frequently Purchased”, which lists the products you purchase the most often. It also shows you which ones are on sale.

Categories ▾ [SEARCH](#) [Locations](#) [MSRP Only](#)

Frequently Purchased

- **349241T**
SUPPORT ROLLERS 2 PK
MSRP \$20.35
In Stock
[ADD TO LIST](#) [BUY NOW](#)
- 21-82472-EL**
72" SS D/W LINE 3/8" COMP
MSRP \$9.21
In Stock
[ADD TO LIST](#) [BUY NOW](#)
- **W11179302**
ICE MACHINE CLEANER
MSRP \$15.55
In Stock
[ADD TO LIST](#) [BUY NOW](#)
- **W50063**
110V GARAGE / SHOP BLOWER
MSRP \$28.52
In Stock
[ADD TO LIST](#) [BUY NOW](#)

[LIVE CHAT](#)
[FEEDBACK](#)

Returns

In order to locate your returns or submit a new return, on an RMA, go to “View My Orders” and click on “My Orders”.

ReliableParts
The House Of A Million Parts

USA | Hello #010001 | My Account | View my Orders | View my Favorites | Go to Cart

Categories ▾ [SEARCH](#) [Locations](#) [MSRP Only](#)

My Orders
My Invoices
My Tracking
My Returns

COOKING SPECIALS
OCTOBER - NOVEMBER 2019

Whirlpool | GE APPLIANCES | Electrolux | Dacor

PROMOTIONS & FLYERS
[VIEW ALL](#)

NEW ARRIVALS

View our HOLIDAY HOURS

Recent Orders

- #7385511
11/22/2019
Status: Order Rec... [TRACK](#)
- #7385400
11/21/2019
Status: Order in P... [TRACK](#)
- #7385238
11/20/2019
Status: Invoiced [TRACK](#)

[VIEW ALL](#)

[LIVE CHAT](#)
[FEEDBACK](#)

Top Products

To request a return, click on any invoiced order, click the parts you wish to return, and then click on "Request Return".

Categories ▼ Search by part number, model number or keyword SEARCH Locations MSRP Only

COLLAPSE ALL EXPAND ALL

ORDER NUMBER	CONFIRMATION NUMBER	ORDER DATE	PO NUMBER/WARRANTY NO.	STATUS
7385511		11/22/19	645 2218 784	ORDER RECEIVED
7385400		11/21/19	7385400	ORDER IN PROCESS
7385238		11/20/19	7385238	INVOICED

INVOICE 1241220

RETURN	PART NUMBER	DESCRIPTION	QTY	PRICE	AMOUNT	SHIPPED FROM	SHIPMENT MARKING	DELIVERY DATE	TRACK NO.
<input checked="" type="checkbox"/>	WPL_341241	DRYER DRUM BELT 92" 4 RIBS	1	\$17.42	\$17.42	TUKWILA (SEATTLE) WA	N/A	11/20/19	N/A

7385008 11/19/19 5054025778 INVOICED

INVOICE 1241207

RETURN	PART NUMBER	DESCRIPTION	QTY	PRICE	AMOUNT	SHIPPED FROM	SHIPMENT MARKING	DELIVERY DATE	TRACK NO.
<input checked="" type="checkbox"/>	WPL_WP21001950	MOTOR-DRIVE WASHER	1	\$139.83	\$139.83	ALBUQUERQUE NM	N/A	11/19/19	N/A
<input checked="" type="checkbox"/>	WPL_WP21352320	BELT-DRIV	2	\$23.10	\$46.20	ALBUQUERQUE NM	N/A	11/19/19	N/A
<input type="checkbox"/>	WPL_WP21001950	MOTOR-DRIVE WASHER	1	\$139.83	\$139.83	ALBUQUERQUE NM	N/A	11/19/19	N/A

Reliable Parts
The House Of A Million Parts

USA ▼ Hello #010001 My Account ▼ View my Orders ▼ View my Favorites ▼ Go to Cart

Categories ▼ Search by part number, model number or keyword SEARCH Locations MSRP Only

Home / My Order

My Orders

REQUEST RETURN
For CORE only returns please create a separate RMA. For more info, review our core return guidelines.

Filter by: All Date Range SEARCH

Search by: Order Number SEARCH

COLLAPSE ALL EXPAND ALL

ORDER NUMBER	CONFIRMATION NUMBER	ORDER DATE	PO NUMBER/WARRANTY NO.	STATUS
7385511		11/22/19	645 2218 784	ORDER RECEIVED
7385400		11/21/19	7385400	ORDER IN PROCESS
7385238		11/20/19	7385238	INVOICED

INVOICE 1241220

RETURN	PART NUMBER	DESCRIPTION	QTY	PRICE	AMOUNT	SHIPPED FROM	SHIPMENT MARKING	DELIVERY DATE	TRACK NO.
<input checked="" type="checkbox"/>	WPL_341241	DRYER DRUM BELT 92" 4 RIBS	1	\$17.42	\$17.42	TUKWILA (SEATTLE) WA	N/A	11/20/19	N/A

It will give you information for restocking fees, eligibility for return, and gives you the option to add your reasoning.

ORDER NUMBER	ORDER DATE	PO NUMBER/WARRANTY No.	STATUS				
7385008	2019-11-19	5054025778	INVOICED				
INVOICE #	PART NUMBER	QTY	RETURN QTY	PRICE	AMOUNT	APPLICABLE RESTOCKING FEE	REASON
1241202	WPL.WE21001950	1	<input type="text" value="1"/>	\$ 139.83	\$ 139.83	20%	<input type="text"/>
1241202	WPL.WE21352320	2	<input type="text" value="2"/>	\$ 23.10	\$ 46.20	20%	<input type="text"/>
7385238	2019-11-20	7385238	INVOICED				
INVOICE #	PART NUMBER	QTY	RETURN QTY	PRICE	AMOUNT	APPLICABLE RESTOCKING FEE	REASON
1241220	WPL.341241	1	<input type="text" value="1"/>	\$ 17.42	\$ 17.42	20%	<input type="text"/>

On clicking “Submit RMA”, it will give you the option to “Add to Return List” in the upper left hand corner.

Select the best option for your return:

ADD TO RETURN LIST CREATE A NEW RMA LIST SUBMIT A RETURN

Choose from an existing RMA list

Select a RMA Return List

If you are doing more than one return, you can create a new RMA List with a PO Number.

The screenshot shows a web interface for ReliableParts. A modal window is open with the title "Select the best option for your return:". It contains three radio button options: "ADD TO RETURN LIST", "CREATE A NEW RMA LIST" (which is selected), and "SUBMIT A RETURN". Below these options, the heading "Create a New RMA Return List" is displayed, followed by the instruction "Please enter a PO number to be added to the new RMA list". A text input field labeled "PO Number (optional)" is present. At the bottom of the modal, there are two buttons: "CANCEL REQUEST" and "+ CREATE A NEW RMA LIST". The background shows a sidebar with "My Orders" and a table with columns: RETURN, PART NUMBER, DESCRIPTION, QTY, PRICE, AMOUNT, SHIPPED FROM, SHIPMENT MARKING, DELIVERY DATE, and TRACK NO.

If this is a one-time return, you can select the "Submit A Return" option in the upper right hand corner, and then click on "Submit Return". This will pop-up a copy of your printable RMA barcode that you can print and then "Go To My Returns".

The screenshot shows the same web interface as the previous one, but the modal window is now titled "Select the best option for your return:" with the "SUBMIT A RETURN" radio button selected. The heading inside the modal is "Submit into a New RMA Return Number" with the instruction "Please enter a PO number to generate a New RMA". A text input field labeled "PO Number (optional)" is present. At the bottom of the modal, there are two buttons: "CANCEL REQUEST" and "SUBMIT RETURN". The background shows the same sidebar and table as the previous screenshot.

Print your RMA barcode

1. Your RMA/return request has been submitted. Your RMA# is R6853794.
2. Print your RMA barcode.
3. This is your RMA label to print and paste it on the return package.

Barcode: R6853794

Buttons: GO TO MY RETURNS, PRINT

ORDER NUMBER	CONFIRMATION NUMBER	ORDER DATE	STATUS
7385811	645 2218 704	11/22/19	ORDER RECEIVED
7385400	7385400	11/21/19	ORDER IN PROCESS
7385238	7385238	11/20/19	INVOICED

You will be redirected to the “My Returns” page. This page is also accessible in the “View My Orders” dropdown in the top banner.

My Returns

Buttons: + Create a new RMA List

MANAGE MY RETURNS		MY RETURN HISTORY	
RMA NUMBER	PO NUMBER	SUBMITTED DATE	STATUS
R6853794		11/25/2019	SUBMITTED
R1381304	asjklasj	11/25/2019	SUBMITTED
R5395513	Add a list	11/25/2019	SUBMITTED

In "Manage My Returns", you can view your RMA number, PO Number, submitted date, status, and re-print if necessary.

Categories ▾

SEARCH

Locations
MSRP Only

+ Create a new RMA List

MANAGE MY RETURNS
MY RETURN HISTORY

RMA NUMBER	PO NUMBER	SUBMITTED DATE	STATUS	
R8532443	nick	11/25/2019	SUBMITTED	RE-PRINT FORMAT
INVOICE NUMBER	PART NUMBER	QTY	REASON TO RETURN	ESTIMATED AMOUNT
1147494	GEN WR60X23584	1		\$ 24.70
INVOICE NUMBER	PART NUMBER	QTY	REASON TO RETURN	ESTIMATED AMOUNT
1145647	GEN WE1M462	2		\$ 12.87
INVOICE NUMBER	PART NUMBER	QTY	REASON TO RETURN	ESTIMATED AMOUNT
1145647	GEN WE05X20431	1		\$ 1.69
INVOICE NUMBER	PART NUMBER	QTY	REASON TO RETURN	ESTIMATED AMOUNT
1191223	WPL WPW10178772	1		\$ 30.81
INVOICE NUMBER	PART NUMBER	QTY	REASON TO RETURN	ESTIMATED AMOUNT

LIVE CHAT
FEEDBACK