

# USER'S GUIDE & INSTALLATION INSTRUCTIONS

Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the washer is installed correctly and safely. Leave these instructions near the

washer after installation for future reference.

# STEAM WASHER™ Lavadora

# GUÍA DEL USUARIO E INSTRUCCIONES DE INSTALACIÓN

Antes de comenzar la instalación, lea atentamente estas instrucciones. Esto simplificará la instalación y asegurará que la lavadora está instalada en forma correcta y segura. Conserve estas instrucciones cerca de la lavadora luego de la instalación para futuras consultas.

# STEAM WASHER™

# GUIDE DE L'UTILISATEUR ET DIRECTIVES D'INSTALLATION

Avant de commencer à installer votre machine à laver, lisez attentivement ces instructions. Cela simplifiera votre installation et assurera que la machine à laver est installée correctement et en toute sécurité. Conservez ces instructions à proximité de la machine à laver après son installation, pour référence future.

#### Model/Modelo/Modèle WM280IH\*A



Designed specially to use only HE (High-Efficiency) detergent

Diseñada específicamente para usar con el detergente tipo HE (Alta eficiencia)

Spécialement conçu pour utilisation avec un détergent haute efficacité uniquement



Protocol P172 Sanitization Performance of Residential and Commercial, Family Sized Clothes Washers Protocolo P172

Ejecucion de Saneamiento en la zona residencial y comercial, lavodoras del uso del hogar Protocole P172

Performance en matière d'assainissement des laveuses résidentielles et commerciales de grande taille

To contact LG Electronics, 24 hours a day, 7 days a week:

#### 1-800-243-0000

Or visit us on the Web at: us.lge.com

Número telefónico de LG Electronics, las 24 horas del día, 7 días a la semana:

#### 1-800-243-0000

O visítenos en la Web en: us.lge.com

To contact LG Electronics, 24 hours a day, 7 days a week:

#### 1-888-542-2623

Or visit us on the Web at: *ca.lge.com* Pour contacter LG Electronics, 24 heures par jour, 7 jours par semaine :

#### 1-888-542-2623

Ou visitez notre site Web à l'adresse : ca.lge.com



# INTRODUCTION

#### **IMPORTANT SAFETY INSTRUCTIONS**

#### PARTS AND FEATURES

Special Features7	7
Key Parts and Components 8	3

#### INSTALLATION INSTRUCTIONS

Choose the Proper Location	9
Clearances	9
Flooring	10
Installations With Optional Pedestal Base	
or Stacking Kit	10
Unpacking and Removing Shipping Bolts	11
Connecting the Water Lines	12
Connecting the Drain Line	13
Leveling the Washer	14

### HOW TO USE

Sorting Wash Loads	15
Selecting Detergent	16
About the Dispenser	16
Loading the Dispenser	
Control Panel Features	
Cycle Guide	19
The LED Display	
Operating the Washer	21
Steam Cycles	
Cycle Setting Buttons	23
Special Function Buttons	24
Custom Program	
Secondary Functions	
Special Care Cycles	

#### CARE AND CLEANING

Regular Cleaning	27-28
Cleaning the Washer	
Maintenance	

#### TROUBLESHOOTING

Normal Sounds You May Hear	32
Before Calling for Service	32-34

#### SPECIFICATIONS/OPTIONAL ACCESSORIES

Key Dimensions and Specifications	35
Optional Accessories	35

# THANK YOU!

Congratulations on your purchase

and welcome to the LG family.

Your new LG Steam Washer™

combines the most advanced

washing technology with simple

operation and high efficiency.

By following the operating and care

instructions in this manual, your

washer will provide you with many

years of reliable service.

#### 

#### Product Registration Information

Model:	
mouci.	

Serial Number:

#### Date of Purchase:

The model and serial number can be located on the rating plate on the front of the washer.





**AWARNING** For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.

Your Safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol and either the word DANGER or WARNING. These words mean:

**ADANGER:** You can be killed or seriously injured if you don't immediately follow instructions.

**All** safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

**AWARNING** For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.

# **BASIC SAFETY PRECAUTIONS**

**AWARNING:** To reduce the risk of fire, electric shock, or injury to persons when using this appliance, follow basic precautions, including the following.

- Before use, the washer must be properly installed as described in this manual.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- Do not add gasoline, dry cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using the washer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the door to prevent children from climbing inside.
- Do not install or store the washer where it will be exposed to the weather or freezing temperatures.
- Do not tamper with controls.

### GROUNDING INSTRUCTIONS

- Do not repair or replace any part of the washer or attempt any servicing other than as described in this manual. We strongly recommend that any service be performed by a qualified individual.
- See Installation Instructions for grounding requirements.
- ALWAYS follow the fabric care instructions supplied by the garment manufacturer.
- Do not place items exposed to cooking oil in your washer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Use fabric softeners or products to eliminate static only as recommended by the manufacturer.
- This washer is not designed for maritime use or for mobile installations such as in RVs. aircraft. etc.
- Turn off the water taps and unplug the washer if the machine is to be left for an extended period of time, such as during vacations.
- Do not use to dry articles containing foam rubber or similarly textured rubber-like materials.
- Packaging material can be dangerous for children. There is a risk of suffocation! Keep all packaging from children.
- Always check the inside of the washer for foreign objects before loading laundry. Keep the door closed when not in use.

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**AWARNING:** Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance. If it does not fit the outlet, have a proper outlet installed by a qualified electrician. Failure to follow these warnings can cause serious injury, fire, electrical shock, or death.

**AWARNING** For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.

# SAFETY INSTRUCTIONS FOR INSTALLATION

**AWARNING:** To reduce the risk of fire, electric shock, or injury to persons when using this appliance, follow basic precautions, including the following.

- Refer to INSTALLATION INSTRUCTIONS for detailed grounding procedures. Installation instructions are packed in the washer for installer's reference. If the washer is moved to a new location, have it checked and reinstalled by a qualified service person. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Do not, under any circumstances cut or remove the third (ground) prong from the power cord. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- For personal safety, this appliance must be properly grounded. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.
- This washer must be plugged into a 120VAC, 60Hz grounded outlet. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Do not install on carpet. Install washer on a solid floor. Failure to follow this warning can cause serious leak damage.
- Do not remove ground prong. Do not use an adapter or extension cord. Plug into a grounded 3-prong outlet. Failure to follow these warnings can cause serious injury, fire, electrical shock, or death.

- The washer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.
- Never unplug your washer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Repair or replace immediately all power cords that have become frayed or otherwise damaged.
   Do not use a cord that shows cracks or abrasion damage along its length or at either end. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- When installing or moving the washer, be careful not to pinch, crush, or damage the power cord. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- The washer must be installed and electrically grounded by a qualified service person in accordance with local codes to prevent shock hazard and assure stability during operation.
- Washer is heavy. Two or more people may be needed to install and move the appliance. Failure to do so can result in back or other injury.
- Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions. Failure to follow this warning can cause serious leak damage.
- Do not install the washer in humid spaces to reduce the risk of electric shock. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.

5 🕚

**AWARNING** For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.

# SAFETY INSTRUCTIONS FOR USE, CARE AND CLEANING, AND DISPOSAL

**AWARNING:** To reduce the risk of fire, electric shock, or injury to persons when using this appliance, follow basic precautions, including the following.

- **Unplug the washer before cleaning** to avoid the risk of electric shock.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer. They will damage the finish.
- Do not put oily or greasy rags or clothing on top of the washer. These substances give off vapors that could ignite the materials.
- Do not wash items that are soiled with vegetable or cooking oil. These items may contain some oil after laundering. Due to the remaining oil, the fabric may smoke or catch fire by itself.
- Disconnect this appliance from the power supply before attempting any user maintenance. Turning the controls to the OFF position does not disconnect this appliance from the power supply. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Do not combine laundry products for use in one load unless specified on the label.
- Do not mix chlorine bleach with ammonia or acids such as vinegar. Follow package directions when using laundry products. Incorrect usage can produce poisonous gas, resulting in serious injury or death.
- Do not reach into the washer while parts are moving. Before loading, unloading, or adding items, push in the cycle selector knob and allow the drum to coast to a complete stop before reaching inside. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.

- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children. As children grow, teach them the proper, safe use of all appliances. Failure to comply with these warnings could result in serious personal injuries.
- Destroy the carton, plastic bag, and other packing materials after the washer is unpacked. Children might use them for play. Cartons covered with rugs, bedspreads, or plastic sheets can become airtight chambers.
   Failure to comply with these warnings could result in serious personal injuries.
- Keep laundry products out of children's reach. To prevent personal injury, observe all warnings on product labels. Failure to comply with these warnings could result in serious personal injuries.
- Remove the door to the washing compartment to avoid the danger of children or small animals getting trapped inside before your washer is removed from service or discarded. Failure to do so can result in serious personal injury or death.

# **SAVE THESE INSTRUCTIONS**

# PARTS AND FEATURES

# SPECIAL FEATURES



#### **DETERGENT DISPENSER DRAWER**

This four-compartment drawer provides separate dispensers for prewash and main wash detergent, liquid bleach, and liquid fabric softener.



#### 2 CONTROL PANEL WITH LED DISPLAY

Simple electronic controls are user-friendly. The LED display indicates cycle options and cycle time during operation.

### B EASY-ACCESS LOCKING DOOR

Extra-large door locks during operation and features a delay to prevent the door from being opened until the washer interior has cooled and the water level has lowered.

#### A HIGH-EFFICIENCY STEAM CYCLES

During LG's unique high-efficiency STEAM cycles, the steam nozzle injects fabrics with hot steam to gently remove tough stains.

#### **5** ROLLERJETS

The RollerJet system enhances wash performance while reducing fabric wear. Integrated jets spray clothes to further improve washing efficiency.

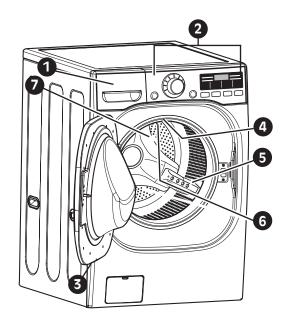
#### **6** INTERIOR DRUM LIGHT

The drum light illuminates the washer interior for greater visibility when loading and unloading. The ultra long-life LED bulbs should never need replacement.



#### **DIRECT-DRIVE MOTOR**

Direct-drive motor eliminates the belt and pulleys found on most washers to provide improved performance and reliability while increasing energy efficiency.



# PARTS AND FEATURES

# **KEY PARTS AND COMPONENTS**

In addition to the special features and components outlined in the Special Features section, there are several other important components that are referenced in this manual.



#### ULTRA-CAPACITY STAINLESS STEEL DRUM

The ultra-large stainless steel drum offers extreme durability and is tilted to improve efficiency and allow easier access for large items.



#### **2** WATER CIRCULATION AND STEAM NOZZLES

The water circulation nozzles spray the water/detergent solution directly onto garments for super cleaning performance. During LG's unique high-efficiency STEAM cycles, the steam nozzle injects fabrics with hot steam to gently remove tough stains.

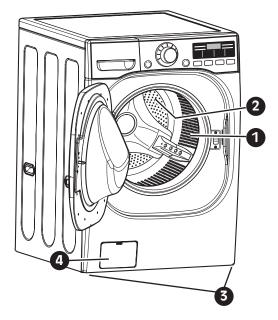
#### **B** LEVELING FEET

Four leveling feet (two in the front and two in the back) adjust to improve washer stability on uneven floors.

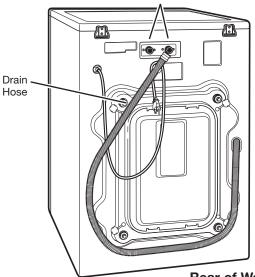


#### A DRAIN ACCESS PANEL

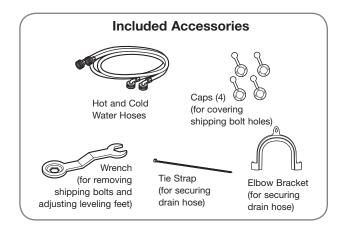
Provides access to the drain line and drain pump filter.







**Rear of Washer** 





# CHOOSE THE PROPER LOCATION

# **AWARNING**

- Washer is heavy! Two or more people are required when moving and unpacking the washer. Failure to do so can result in back or other injury.
- Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Properly ground washer to conform with all governing codes and ordinances. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- To reduce the risk of electric shock, do not install the washer in humid spaces. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- The base opening must not be obstructed by carpeting when the washer is installed on a carpeted floor.

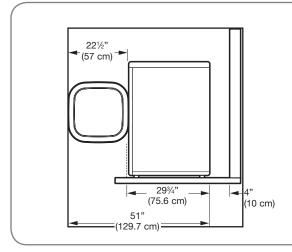
• Do not remove ground prong. Do not use an adapter or extension cord. Plug into a grounded 3-prong outlet. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.

#### Power Outlet

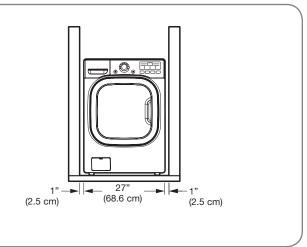
- The power outlet must be within 60 in. (1.5 m) of either side of the washer.
- The appliance and outlet must be positioned so that the plug is easily accessible.
- Do not overload the outlet with more than one appliance.
- The outlet must be grounded in accordance with current wiring codes and regulations.
- Time-delay fuse or circuit breaker is recommended.

**NOTE:** It is the personal responsibility and obligation of the product owner to have a proper outlet installed by a qualified electrician.

# **CLEARANCES**



To ensure sufficient clearance for water lines and airflow, allow minimum clearances of at least 1 in. (2.5 cm) at the sides and 4 in. (10 cm) behind the unit. Be sure to allow for wall, door, or floor moldings that may increase the required clearances.



Allow at least 24 in. (61.2 cm) in front of the washer to open the door.



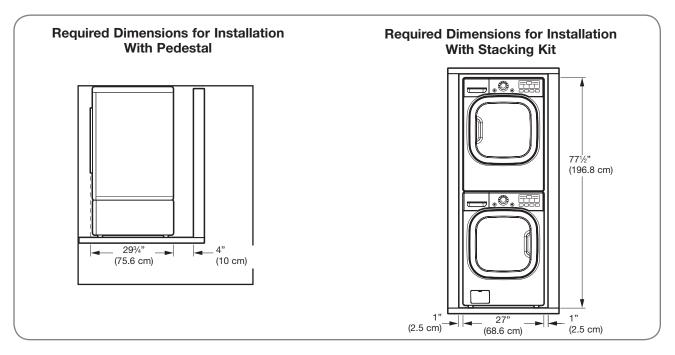
# FLOORING

- To minimize noise and vibration, the washer MUST be installed on a solidly constructed floor. See the NOTE at right.
- Allowable slope under the entire washer is 1° maximum.
- Carpeting and soft tile surfaces are not recommended.
- Never install the washer on a platform or weakly supported structure. Use only an approved accessory pedestal as described below.

**NOTE:** Please note that the floor must be strong and rigid enough to support the weight of the washer when fully loaded, without flexing or bouncing. If your floor has too much flex in it, you may need to reinforce it to make it more rigid. A floor that is adequate for a top-loading washer may not be rigid enough for a frontloading washer, due to the difference in the spin speed and direction. If the floor is not solid, your washer may vibrate and you may hear and feel the vibration throughout your house.

# INSTALLATIONS WITH OPTIONAL PEDESTAL BASE OR STACKING KIT

**IMPORTANT:** If you are installing your washer using an optional pedestal base or stacking kit, please refer to *Optional Accessories* in this manual or to the instructions for your pedestal or stacking kit before proceeding with the installation.



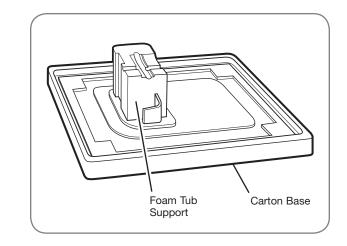
# UNPACKING AND REMOVING SHIPPING BOLTS

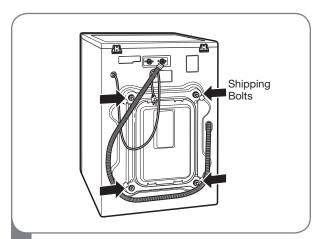
When removing the washer from the carton base, be sure to remove the foam tub support in the middle of the carton base.

If you must lay the washer down to remove the base packaging materials, always lay it carefully on its side. Do NOT lay the washer on its front or back.

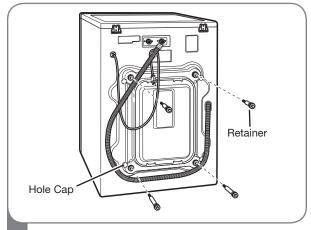
**IMPORTANT:** To prevent internal damage during transport, the washer is equipped with 4 shipping bolts and plastic retainers. These bolts and retainers **MUST** be removed before operating the washer.

 Failure to remove shipping bolts and retainers may cause severe vibration and noise, which can lead to permanent damage to the washer. The cord is secured to the back of the washer with a shipping bolt to help prevent operation with shipping bolts in place.





1 Starting with the bottom 2 shipping bolts, use the included wrench to remove the 4 shipping bolts by turning them counterclockwise.



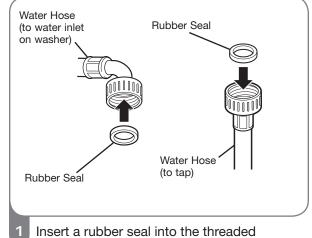
Remove the retainers by turning them slightly while pulling. Rotate and press the hole caps into the shipping bolt holes.

**NOTE:** Save the bolts and retainers for future use. To prevent damage to internal components, the shipping bolts and retainers must be installed when transporting the washer.

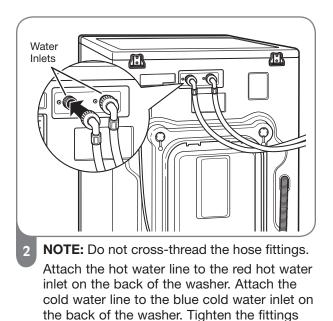
11 🛈

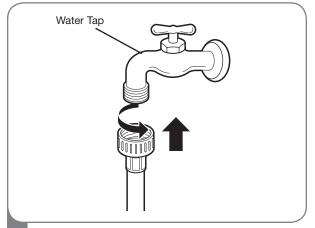
# CONNECTING THE WATER LINES

- **IMPORTANT:** Use new hoses when installing the washer. Do NOT reuse old hoses.
- **IMPORTANT:** Use ONLY the inlet hoses provided by LG with this laundry product. Aftermarket hoses are not guaranteed to fit or function correctly. Other hoses may not tighten correctly and could cause leaks. Subsequent damage to product or property will not be covered under the terms of LG's warranty.
- Water supply pressure must be between 14.5 PSI and 116 PSI (100~800 kPa). If the water supply pressure is more than 116 PSI, a pressure reducing valve must be installed.
- Periodically check the hose for cracks, leaks, and wear, and replace the hose if necessary.
- Make sure that the water lines are not stretched, pinched, crushed, or kinked.
- The washer should never be installed or stored in a location subject to freezing temperatures. Damage to the water lines and internal mechanisms of the washer can result. If the washer was exposed to freezing temperatures prior to installation, allow it to stand at room temperature for several hours before use.



fittings on each hose.





Attach the hot water line to the hot water tap. Attach the cold water line to the cold water tap.

Tighten the fittings securely. Open the water taps fully to check for leaks.

7 12

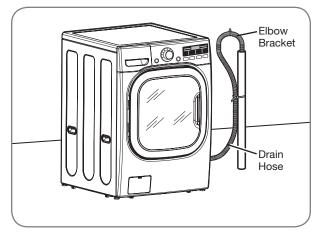
securely.

# **INSTALLATION INSTRUCTIONS**

# **CONNECTING THE DRAIN LINE**

- The drain hose should always be properly secured. Failure to properly secure the drain hose can result in flooding and property damage.
- Do not install the end of the drain hose higher than 96 in. (244.8 cm) above the bottom of the washer.
- The drain must be installed in accordance with any applicable local codes and regulations.
- Make sure that the water lines are not stretched, pinched, crushed, or kinked.

#### **Option 1: Standpipe**



Clip the end of the hose into the elbow bracket. Insert the end of the drain hose into a standpipe. Use tie strap to secure the drain hose in place.

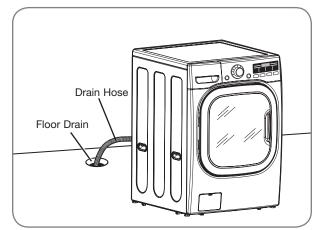
**NOTE:** Total height of the hose end should not exceed 96 in. (244.8 cm) from the bottom of the washer.

**Option 2: Laundry Tub** 

Clip the end of the hose into the elbow bracket. Hang the end of the drain hose over the side of the laundry tub. Use tie strap to secure the drain hose in place.

**NOTE:** Total height of the hose end should not exceed 96 in. (244.8 cm) from the bottom of the washer.

#### **Option 3: Floor Drain**



Insert the end of the drain hose into the floor drain. Secure the hose in place to prevent it from moving.

13 🕧

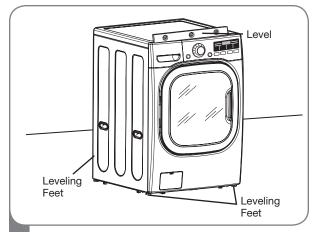
# LEVELING THE WASHER

The drum of your new washer spins at very high speeds, up to 1,300 RPM. To minimize vibration, noise, and unwanted movement, the floor must be a perfectly level, solid surface.

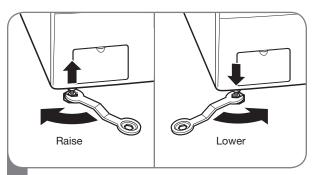
**NOTE:** Adjust the leveling feet only as far as necessary to level the washer. Extending the leveling feet more than necessary can cause the washer to vibrate.

• All four leveling feet must rest solidly on the floor. Rock the washer gently from corner to corner to make sure that the washer does not rock.

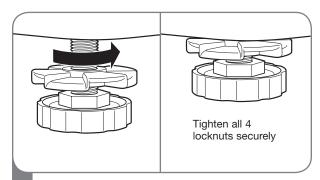
If you are installing the washer on the optional pedestal, you must use the leveling feet on the **pedestal** to level the washer. The washer's leveling feet should be fully retracted and locked into position with the locknuts.



Position the washer in the final location, taking special care to not pinch, strain, or crush the water and drain lines. Place a level across the top of the washer.



2 Loosen the locknuts on all 4 leveling feet until you can turn the feet with the included wrench. Turn clockwise to raise the washer or counterclockwise to lower it.



Once the washer is level from side to side and front to back, tighten all locknuts securely.

Make sure that all 4 leveling feet are in firm contact with the floor.

**NOTE:** To make sure that the washer is properly level, run the washer with a test load: place approximately 6 pounds of laundry in the machine. Then press POWER, press RINSE+SPIN, and then press the START/PAUSE button. See the following sections for additional information on cycle selection and operation.

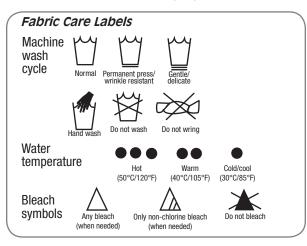
Verify that the washer does not rock or vibrate excessively during the spin cycle. If the washer vibrates or shakes, adjust the leveling feet until the washer is stable and retest.

6

# SORTING WASH LOADS

#### Fabric Care Labels

Most articles of clothing feature fabric care labels that include instructions for proper care.



#### Grouping Similar Items

For best results, sort clothes into loads that can be washed with the same wash cycle.

Different fabrics have different care requirements.

Always wash dark colors separately from light colors and whites to prevent discoloration. If possible, do not wash heavily soiled items with lightly soiled ones. The chart below shows recommended groupings.

Sort Laundry					
by Colors	by Soil	by Fabric	by Lint		
Whites	Heavy	Delicates	Lint Producer		
Lights	Normal	Easy Care	Lint Collector		
Darks	Light	Sturdy			

#### Loading the Washer

- Check all pockets to make sure that they are empty. Items such as clips, matches, pens, coins, and keys can damage both your washer and your clothes.
- Close zippers, hooks, and drawstrings to prevent these items from snagging or tangling on other clothes.
- Pretreat heavily stained areas for best results.
- Combine large and small items in a load. Load large items first.
- Large items should not be more than half of the total washload.
- The washer can be fully loaded, but the drum should not be tightly packed with items. The door of the washer should close easily.
- To prevent an out-of-balance load, do not wash single items. Add one or two similar items to the load. Large, bulky items, such as a blanket, comforter, or bedspread should be washed individually.
- Do not wash or spin waterproof clothes.
- When unloading the washer, check under the door seal for small items.

**NOTE:** The front loading washer rotates the wet laundry to wash it with less water. If you do not see the water during washing, it is not a problem because the laundry is sufficiently wet.



# SELECTING DETERGENT

**IMPORTANT:** Your Steam Washer<sup>™</sup> is designed for use with only High-Efficiency (HE) detergents. HE detergents are formulated specifically for front-load washers and contain suds-reducing agents. Always look for the HE symbol when purchasing detergent.

HE detergents produce fewer suds, dissolve more efficiently to improve washing and rinsing performance, and help to keep the interior of your washer clean.

Using a regular detergent may cause oversudsing and unsatisfactory performance.

**IMPORTANT:** Do not place or store laundry products, such as detergent, bleach, or liquid fabric softener, on top of your washer or dryer. Wipe up any spills immediately. These products can damage the finish and controls.



Designed specially to use only HE (High-Efficiency) detergent

# ABOUT THE DISPENSER

The automatic dispenser consists of four compartments which hold:

- Liquid chlorine bleach.
- Liquid fabric softener.
- Liquid or powdered detergent for prewash.
- Liquid or powdered detergent and color-safe bleach for main wash.

All laundry products can be added at once in their respective dispenser compartments. They will be dispensed at the appropriate time for the most effective cleaning.

After adding the laundry products to the dispenser, close the dispenser drawer.

To add detergent, bleach, and fabric softener to the automatic dispenser:



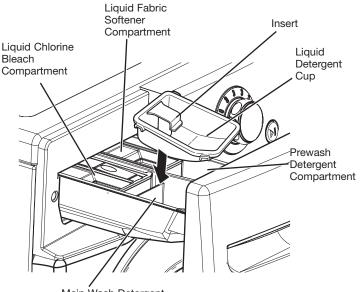
Open the dispenser drawer.

2 Load the laundry products into the appropriate compartments.



3 Slowly close the dispenser drawer to avoid early dispensing of the laundry products.

NOTE: It is normal for a small amount of water to remain in the dispenser compartments at the end of the cycle.



Main Wash Detergent Compartment



# LOADING THE DISPENSER

#### Prewash Detergent Compartment

Add liquid or powdered detergent to this compartment when using the Prewash option. Always use HE (High-Efficiency) detergent with your washing machine.

• The amount of detergent added for the Prewash option is 1/2 the amount recommended for the main wash cycle. For example, if the main wash cycle requires one measure of detergent, add 1/2 measure for the Prewash option.

**NOTE:** If liquid detergent is to be used for the main wash when using the pre-wash option, the liquid detergent cup accessory **must** be used in main wash dispenser to prevent the main wash liquid detergent from being dispensed immediately.

#### Main Wash Detergent Compartment

This compartment holds laundry detergent for the main wash cycle, which is added to the load at the beginning of the cycle. Always use HE (High-Efficiency) detergent with your washing machine.

**Never** exceed the manufacturer's recommendations when adding detergent. Using too much detergent can result in detergent buildup in clothing and the washer. Either powdered or liquid detergent may be used.

- When using liquid detergent, make sure the liquid detergent cup and insert are in place. Do not exceed the maximum fill line.
- When using powdered detergent, remove the insert and liquid detergent cup from the compartment. Powdered detergent will not dispense with the liquid detergent cup and insert in place.

**NOTE:** Liquid or powdered color-safe bleach may be added to the main wash compartment with detergent of the same type.



Designed specially to use only HE (High-Efficiency) detergent

#### Liquid Bleach Compartment

This compartment holds liquid chlorine bleach, which will be dispensed automatically at the proper time during the wash cycle.

- Do not add powdered or liquid color-safe bleach to this compartment.
- Always follow the manufacturer's recommendations when adding bleach. Do not exceed the maximum fill line. Using too much bleach can damage fabrics.
- Never pour undiluted liquid chlorine bleach directly onto the load or into the drum. Fabric damage can occur.

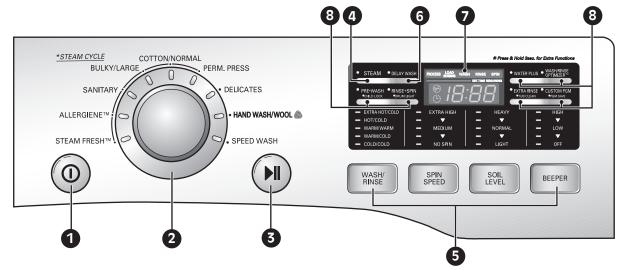
#### Fabric Softener Compartment

This compartment holds liquid fabric softener, which will be automatically dispensed during the final rinse cycle.

- Always follow the manufacturer's recommendations when adding fabric softener. Do not exceed the maximum fill line. Using too much fabric softener may result in stained clothes.
- Dilute concentrated fabric softeners with warm water. Do not exceed the maximum fill line.
- Never pour fabric softener directly onto the load or into the drum.

# HOW TO USE

# CONTROL PANEL FEATURES





#### POWER ON/OFF BUTTON

Press to turn the washer ON. Press again to turn the washer OFF.

NOTE: Pressing the ON/OFF button during a cycle will cancel that cycle and any load settings will be lost.

#### 2 CYCLE SELECTOR KNOB

Turn this knob to select the desired cycle. Once the desired cycle has been selected, the standard presets will be shown in the display. These settings can be adjusted using the cycle setting buttons anytime before starting the cycle.

#### 3 START/PAUSE BUTTON

Press this button to START the selected cycle. If the washer is running, use this button to PAUSE the cycle without losing the current settings.

NOTE: If you do not press the START/PAUSE button within 4 minutes of selecting a cycle, the washer automatically turns off.

#### 4 STEAM BUTTON

Press the STEAM button to add steam to the selected cycle for added cleaning power.

NOTE: Steam can only be added to the following cycles: STEAMFRESH™, SANITARY, BULKY/LARGE, PERM. PRESS, COTTON/ NORMAL, and ALLERGIENE™.

### G CYCLE SETTING BUTTONS

Use these buttons to select the desired cycle options for the selected cycle. The current options are shown in the display. Press the button for that option to view and select other settings.

### 6 DELAY BUTTON

Press this button to delay the start of the wash cycle. Each press of the button increases the delay time by one hour, up to 19 hours.

#### 7 LED DISPLAY

The display shows the settings, estimated time remaining, option, and status messages for your Steam Washer™. The display will remain on through the cycle.

### B SPECIAL FUNCTION BUTTONS

The special function buttons allow you to select additional functions and will light when selected. Certain buttons also allow you to activate secondary functions by pressing and holding the button for 3 seconds.

For detailed information about the individual functions, please see the following pages.

18

# CYCLE GUIDE

The cycle guide below shows the options and recommended fabric types for each cycle.

Cycle	Fabric Type	Wash/Rinse Temp.	Spin Speed	Soil Level	Pre- Wash	Rinse + Spin	Extra Rinse	Water Plus	Steam	Wash/Rinse Optimizer™
Steam Fresh™	Dress shirts, blouses								•	
Sanitary	Heavily soiled underwear, work clothes, diapers, etc.	Extra Hot/Cold	High Extra High No Spin Low Medium	Normal Heavy Light	•	•	•	•	•	•
Bulky/ Large	Large items such as blankets and comforters	Warm/Cold Warm/Warm Hot/Cold Cold/Cold	Low Medium No Spin	Normal Heavy Light		•	•		•	•
Perm. Press	Dress shirts/pants, wrinkle-free clothing, poly/cotton blend clothing, tablecloths	Warm/Cold Warm/Warm Hot/Cold Cold/Cold	Medium High No Spin Low	Normal Heavy Light	•	•	•		•	•
Cotton/ Normal	Cotton, linen, towels, shirts, sheets, jeans, mixed loads	Warm/Cold Warm/Warm Hot/Cold Cold/Cold	High Extra High No Spin Low Medium	Normal Heavy Light	•	•	•		•	•
Allergiene™	Cotton, underwear, pillow covers, bed sheets, baby wear		High Extra High No Spin Low Medium			•	•	•	•	
Delicates	Dress shirts/blouses, nylons, sheer or lacy garments	Cold/Cold Warm/Cold Warm/Warm	Medium No Spin Low	Normal Heavy Light	•	•	•			
Hand Wash/ Wool 🔊	ltems labeled "hand-washable"	Warm/Cold Cold/Cold Warm/Warm	Low No Spin	Normal Light		•	•			
Speed Wash	Lightly soiled clothing and small loads	Hot/Cold Cold/Cold Warm/Cold Warm/Warm	Extra High No Spin Low Medium High	Light Normal Heavy		•	•			



### THE LED DISPLAY

The LED display shows the settings, estimated time remaining, options, and status messages for your washer. When the washer is turned on, the display will illuminate.



#### **1** CYCLE COMPLETION INDICATOR

This portion of the display shows which stage of the wash cycle is currently underway (LOAD SENSING, WASH, RINSE or SPIN). At the beginning of the cycle, the washer tumbles the load and detects the weight of the clothes. The display will indicate the approximate load size as the number 1 to 4 for 5seconds. (This allows COTTON/NORMAL, ALLERGIENE<sup>™</sup>, SANITARY course). This allows you to adjust the amount of detergent and other additives for best results and improved efficiency.

#### **2** ESTIMATED TIME REMAINING

When the START/PAUSE button is pressed, the washer automatically detects the wash load (weight) and optimizes the washing time, based on the selected cycle and options. The display will then indicate the estimated time remaining for the selected wash cycle.

**NOTE:** The cycle time displayed may appear much longer than that of a top-loading washer. The displayed time is for the complete cycle, rather than just the agitation portion of the cycle, as is typically shown on a top-loading washer.

#### **3** DOOR LOCK INDICATOR

Indicates that the door is locked. The washer door will lock while the washer is operating. The door can be unlocked by pressing the START/ PAUSE button to stop the washer.

**NOTE:** If the temperature in the washer is too high, the door cannot be unlocked until the washer has cooled. If the water level is too high, select the DRAIN & SPIN cycle to drain excess water. Do not try to force open the door.

#### **4** DELAY WASH INDICATOR

This indicator shows that the washer has been set for DELAY WASH. The washer will start automatically after the set delay time has passed.

7 20

# OPERATING THE WASHER

Once you have loaded the washer and added laundry products (detergent, bleach, and/or fabric softener):

1 Press the ON/OFF button to turn on the washer. The lights around the cycle selector knob will illuminate.



2 Turn the cycle selector knob to the desired cycle. The display will show the



preset Rinse/Wash Temperature, Spin Speed, Soil Level, and Option settings for that cycle.

**3** If you would like to change the settings for that cycle, press the option button(s) to display additional settings for that option. Press the button again to cycle through the settings until the desired setting is shown.

WASH/	SPIN	SOIL	BEEPER
RINSE	SPEED	LEVEL	

**NOTE:** To protect your garments, not every wash/rinse temperature, spin speed, soil level, or option is available with every cycle.

4 Select any additional cycle options, such as STEAM or DELAY WASH by pressing the button for that option, or by pressing the OPTION button for additional options.



**NOTE:** To protect your garments, not every wash/rinse temperature, spin speed, soil level, or option is available with every cycle.

5 Press the START/PAUSE button to begin the cycle. The door will latch, the display will change, and the washer will calculate the estimated time remaining. Once

the washer has calculated the estimated total cycle time, the washer will start. To pause the cycle at any time, press PAUSE.

**NOTE:** The cycle time displayed may appear much longer than that of a toploading washer. The displayed time is for the complete cycle, rather than just the agitation portion of the cycle, as is typically shown on a top-loading washer.

**NOTE:** If the temperature in the washer is too high, the door cannot be unlocked until the washer has cooled. If the water level is too high, select the DRAIN & SPIN cycle to drain excess water. Do not try to force the door open.

Washing time can be reduced significantly for small or lightly soiled loads by selecting the Speed Wash cycle and setting the Soil Level button to Light.

6 When the load is finished, the beeper (if set) will sound and the door will unlock.

Remove damp clothes from the washer immediately. Check under the door seal for small items.

# STEAM CYCLES



STEAM cycles include the Sanitary, Bulky/Large, Perm. Press, Cotton/Normal, and ALLERGIENE<sup>™</sup> cycles. Adding the

Steam option to these cycles provides superior cleaning performance while reducing energy and water consumption.

By using a hot steam spray from above and cooler water below, fabrics get the cleaning benefits of a super hot wash, without the energy usage or potential damage to fabrics.

#### To Add STEAM to a Standard Cycle:

Turn on the washer and turn the cycle selector knob to select a cycle with the STEAM option.

2 Press the STEAM button. The washer will automatically adjust the cycle settings.



3 Set any other desired options.

A Press the START/PAUSE button to start the cycle. The washer will start automatically.

#### CAUTION:

Do not touch the door during steam cycles. The door surface can become very hot. Allow the door lock to release before opening the door.

Do not attempt to override the door lock mechanism or reach into the washer during a steam cycle. Steam can cause severe burns.

#### IMPORTANT NOTES ABOUT STEAM CYCLES:

- Steam may not be clearly visible during the steam cycles. This is normal. Too much steam could damage clothing.
- Do not use steam with delicate fabrics such as wool, silk, or easily discolored fabrics.
- Do not touch the door.

#### Using the SteamFresh<sup>™</sup> Cycle

SteamFresh<sup>™</sup> uses the power of steam alone to quickly reduce wrinkles and odor in fabrics. It brings new life to wrinkled clothes that have been stored for an extended time and makes heavily wrinkled clothes easier to iron. SteamFresh™ can also be used to help reduce odors in fabrics.

#### To Use the SteamFresh<sup>™</sup> Cvcle:

5

1 Turn on the washer and turn the cycle selector knob to select the SteamFresh™ cycle. 2

Load up to 5 items and close the door.

**NOTE:** If there is any moisture inside the drum, such as from a previous wash cycle, wipe the drum dry with a towel before adding clothes.

Press the STEAM button until the correct number of items is shown in the display. No other options need to be set.

Press the START/PAUSE button to start the cycle.

After the SteamFresh™ cycle is complete, the washer will tumble the clothes for up to 30 minutes to prevent rewrinkling.

After removing clothes from the SteamFresh™ cycle, they may feel slightly damp. Place clothes on a hanger for at least 10 minutes to allow them to dry.

- The SteamFresh™ cvcle is not recommended for use with 100% cotton clothing.
- Remove stains from clothing before using the SteamFresh™ cycle; the high heat could cause stains to set permanently.
- Do not use SteamFresh™ with the following items:wool, blankets, leather jackets, silk, wet clothes, lingerie, foam products, or electric blankets.
- · Best results are achieved when articles are of similar size and fabric type. Do not overload.

# CYCLE SETTING BUTTONS

Each cycle has preset settings that are selected automatically. You may also customize the settings using the cycle setting buttons. Press the button for that option to view and select other settings.

The washer automatically adjusts the water level for the type and size of wash load for best results and maximum efficiency. It may seem there is no water inside the drum in some cycles, but this is normal.

NOTE: To protect your garments, not every wash/ rinse temperature, spin speed, soil level, or option is available with every cycle. See the Cycle Guide for details.

#### WASH/RINSE



Selects the wash and rinse temperature combination for the selected cycle. Press the WASH/ RINSE button repeatedly to scroll

through available settings.

- Your washer features a heating element to boost the hot water temperature for Extra Hot settings. This provides improved wash performance at normal water heater settings.
- Select the water temperature suitable for the type of load you are washing. Follow the fabric care label for best results.
- Warm rinses leave the loads drier than cold rinses. Warm rinses can increase wrinkling.
- In cold climates, a warm rinse makes the load more comfortable to handle.
- Cold rinses use less energy.

#### SOIL LEVEL



Adjusts the selected cycle to allow more time for heavily soiled clothes or less time for lightly soiled clothes.

#### SPIN SPEED



The washer drum spins at up to 1,300 RPM. This reduces drying time and saves energy.

Press the SPIN SPEED button to select the maximum spin speed. Some fabrics. such as delicates, require a slower spin speed.

#### The Drain & Spin cycle:

The Spin Speed button also activates the Drain & Spin cycle to drain the tub and spin clothes; for example, if you want to remove clothes before the cycle has ended.

To activate the DRAIN & SPIN cycle:

1 Press the ON/OFF button to turn on the washer.

- 2 Press the SPIN SPEED button.
- 3 Select the desired spin speed. NOTE: If NO SPIN is selected, the washer

will drain only.

4 Press the START/PAUSE button.

#### **BEEPER**

### BEEPER

Adjusts the volume of the end-ofcycle beeper, or turns it off.



# SPECIAL FUNCTION BUTTONS

Your Steam Washer<sup>™</sup> features several additional cycle options to customize cycles to meet your individual needs. Certain option buttons also feature a special function (see the following page for details) that can be activated by pressing and holding that option button for 3 seconds.

#### To Add Cycle Options to a Cycle:

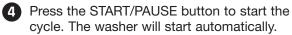
1 Turn on the washer and turn the cycle selector knob to select the desired cycle.



2 Use the cycle setting buttons to adjust the settings for that cycle.



3 Press the cycle option button(s) for the option you would like to add. The cycle option buttons will light when selected.



NOTE: To protect your garments, not every wash/ rinse temperature, spin speed, soil level, or option is available with every cycle. See the Cycle Guide for details.

#### **STEAM**



Use the STEAM button to add steam to the cycle for extra cleaning power and improved efficiency. See Steam Cycles

section for additional details.

NOTE: Not all cycles can be used with the STEAM option.

#### **DELAY WASH**



Once you have selected the cycle and other settings, press this button to delay the start of the wash cycle. Each press of the

button increases the delay time by one hour, up to 19 hours.

#### CUSTOM PGM



Use the CUSTOM PGM button to select the course that you has been saved by "PGM SAVE".

#### WATER PLUS



Select this option to add extra water to the wash and rinse cycles for superior results, especially with large or bulky items.

#### EXTRA RINSE



EXTRA RINSE This option will add an extra rinse cycle to the selected cycle. Use this option to help ensure the removal of detergent or bleach

residue from fabrics.

#### **RINSE+SPIN**



Select this option to rinse and spin a load separately from a regular cycle. This can be helpful in preventing fresh stains from

setting in fabrics.

#### To activate the Rinse+Spin cycle:



Press the ON/OFF button to turn on the washer.

Press the RINSE+SPIN button.



#### WASH∕RINSE OPTIMIZER™



This function can adjust washing & rinsing time efficiently with checking the level of detergent and degree of hardness.

Excessive detergent amount: rinsing cycle increase.

Insufficient detergent amount: washing time increase.

A small amount of remaining detergent detected, additional rinsing will be added.

#### **PRE-WASH**



PRE-WASH Adds 16 minutes prewash and a spin cycle.

### CUSTOM PROGRAM

CUSTOM PGM \*PGM SAVE

CUSTOM PROGRAM allows you to store a customized wash cycle for future use. It allows you to save favorite temperature, spin

speed, soil level, and other options for a cycle, and then recall them at the touch of a button.

#### To store a Custom Program:



1 Select a cycle.

Adjust the Wash/Rinse Temperature, Spin Speed, and Soil Level to the desired settings.

Set any other desired options.

Press and hold the CUSTOM PROGRAM button for 3 seconds. You will hear two beeps to confirm the settings have been stored.

# SECONDARY FUNCTIONS

The special function buttons also activate secondary functions, including CHILD LOCK, DRUM LIGHT, and LANGUAGE. Press and hold the button marked with the secondary function for 3 seconds to activate.

#### CHILD LOCK



PRE-WASH Use this option to prevent unwanted use of the washer or to keep cycle settings from being changed while the washer is

operating. Press and hold the PRE WASH button for 3 seconds to activate or deactivate CHILD LOCK.

CHILD LOCK will be shown in the display, and all controls are disabled. The washer can be locked during a cycle.

#### DRUM LIGHT



The drum is equipped with a blue LED light that illuminates when the washer is turned on. This light automatically turns off when the

door is closed and the cycle starts. To turn on the light during a cycle, press and hold the TUB CLEAN button for 3 seconds. The drum light will illuminate and then turn off automatically after 4 minutes.

IMPORTANT: If you press and hold the CUSTOM PROGRAM button for 3 seconds, you will overwrite any previously stored CUSTOM PROGRAM.

#### To recall a Custom Program:



Press and release the CUSTOM PROGRAM button. The stored settings will be displayed.

2 Press and release the START/PAUSE button to start the cycle. The washer will start automatically.

#### **TUB CLEAN**



• EXTRA RINSE A buildup of detergent residue can occur in the wash tub over time and can lead to a mildewy or musty smell. The TUB CLEAN

cycle is specially designed to remove this buildup. The display will show a message to add liquid bleach to the dispenser. Prewash option will be selected. After the cycle has ended, open the door and allow the drum interior to dry completely.

Refer to Care and Cleaning of the Interiorfor further information.

**NOTE:** Do NOT use this cycle with clothes. and do NOT add detergent or fabric softener.

NOTE: If you use the TUB CLEAN cycle on a monthly basis, the wash drum will be kept clean.

### SPECIAL CARE CYCLES

#### **ALLERGIENE™**

The ALLERGIENE<sup>™</sup> cycle is a powerful, high temperature cycle designed specifically to reduce certain allergens.

- Selecting the ALLERGIENE<sup>™</sup> cycle automatically incorporates steam into the wash cycle.
- The ALLERGIENE<sup>™</sup> cycle can significantly reduce allergens in bedding and clothing.
- The ALLERGIENE<sup>™</sup> cycle helps reduce dust mite populations and helps reduce allergens.
- Due to the higher energy and temperatures used, the ALLERGIENE<sup>™</sup> cycle is not recommended for wool, silk, leather, or any other delicate or temperature sensitive items.

#### HAND WASH/WOOL

- Only woolen items that are designated as "Machine-Washable" should be washed in this washing machine
- Wash only small loads for optimum fabric care (less than 8 lbs.)
- Only neutral (wool safe) detergents should be used (Only a small quantity of detergent is needed due to the small load size and low volume of water in the cycle.)
- The HANDWASH/WOOL cycle uses a gentle tumble action and low speed spin for ultimate fabric care



The wool wash cycle of this machine has been approved by Woolmark for the washing of machine washable Woolmark products provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine, M0807



Certified by NSF Certificado por NSF

NSF International (formerly the National Sanitation Foundation), certifies that **SANITARY** cycle reduces 99.9% of bacteria on laundry, and none of bacteria will carry over onto the next laundry load.



# CARE AND CLEANING

# **REGULAR CLEANING**

# **AWARNING:**

- Unplug the washer before cleaning to avoid the risk of electric shock. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer. They will damage the finish.

#### Cleaning the Exterior

Proper care of your washer can extend its life. The outside of the machine can be cleaned with warm water and a mild, nonabrasive household detergent.

Immediately wipe off any spills with a soft, damp cloth.

**IMPORTANT:** Do not use methylated spirits, solvents, or similar products.

Never use steel wool or abrasive cleansers; they can damage the surface.

#### Care and Cleaning of the Interior

Use a towel or soft cloth to wipe around the washer door opening, door seal, and door glass. These areas should be kept clean to ensure a watertight seal. Be sure to wipe under the inside rubber seal to remove any moisture or soil.

Always remove items from the washer as soon as the cycle is completed. Leaving damp items in the washer can cause wrinkling, color transfer, and odor.

Run the TUB CLEAN cycle regularly to remove detergent buildup and other residue.

This washer has a special cycle, TUB CLEAN, to remove inside buildup of detergent residue which can occur in the wash tub or drum and lead to mildew or musty smell. Read these instructions carefully before beginning the TUB CLEAN cycle.

Open the door and remove any clothing in the wash drum.

2 Open the dispenser drawer.



3 Add liquid chlorine bleach or tub cleaner.

Some powder or tablet tub cleaners which are manufactured for this purpose can be used. (NOTE : Do not add any laundry detergent or fabric

softener to the drawer when using TUB CLEAN.)

- If using liquid chlorine bleach Add liquid chlorine bleach to the bleach compartment of the drawer.

(NOTE : Do not exceed the maximum fill line and do not pour undiluted liquid bleach directly into the wash drum.)

- If using powder cleaner Remove the liquid detergent cup and add powder cleaner to the main wash compartment of the drawer.
- If using tablet cleaner
   Add tablet cleaner to the wash drum directly.
   (NOTE : Do not add tablet cleaner to the drawer.)

4 Close the drawer and washer door.

5 Select TUB CLEAN and press START.

**NOTE :** It is recommended that TUB CLEAN should be repeated monthly.

If mildew or musty smell already exists, run TUB CLEAN for 3 consecutive weeks.

After TUB CLEAN is complete or when the washer is not used, leave the washer door open for better ventilation and drying inside of the washer.

# **REGULAR CLEANING** (cont.)

#### Cleaning the Steam and Water Circulation Nozzles

Use a cotton swab to remove lime or detergent buildup from the inside of the steam and water circulation nozzles. NEVER use a sharp or pointed object; you could damage the nozzles.

#### Removing the Stain in Door Seal

NOTE: Wear rubber gloves and eye protection while performing the following procedure:



Dilute 3/4 cup (177 ml) liquid chlorine bleach with 1 gallon (3.8 L) of warm/hot water.

2 Use this solution to wipe down all surfaces of the gasket to remove the deposits that are causing any odor. (Be sure to fold back the lip of the gasket to get under the edge where residue can build up.)



3 Wipe the gasket with a dry cloth.

Leave the door open to allow the gasket to dry completely.

Do not use undiluted bleach as this will damage the gasket.Follow the manufacturer's instructions for proper use of bleach. If the gasket cannot be cleaned properly, it should be replaced.

#### Storing the Washer

If the washer will not be used for an extended period of time and is in an area that could be exposed to freezing temperatures:



Turn off water supply tap.

Disconnect hoses from water supply and drain water from hoses.

Plug the power cord into a properly grounded (3) electrical outlet.

Add 1 gallon of nontoxic recreational vehicle (RV) antifreeze to the empty wash drum. Close door.

Select the spin cycle and let washer spin (5) for 1 minute to drain out all the water. **NOTE:** Not all of the RV antifreeze will be expelled.

6 Unplug the power cord, dry the drum interior with a soft cloth, and close the door.

Remove the inserts from the dispenser. Drain any water in compartments and dry the compartments.

8 Store the washer in an upright position.

To remove the antifreeze from the washer after storage, run washer through a complete cycle using detergent. Do not add laundry!

#### Removing Lime Buildup

If you live in an area with hard water, lime scale can form on internal components of the washer. Use of a water softener is recommended in areas with hard water. If a descaler is used, make sure that it is suitable for use in a washer, and run the TUB CLEAN cycle before washing clothing.

Lime scale and other spots may be removed from the stainless steel drum using a stainless steel cleaner. Do NOT use steel wool or abrasive cleansers; they can damage the surface.

#### Notice of tub clean activation

To clean up the tub, please select the tub clean course. Please empty the tub and insert bleach into the detergent dispenser and push the tub clean button.

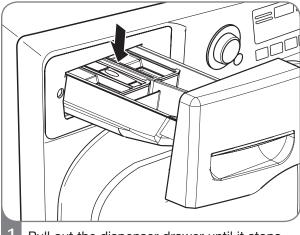
#### Door open recommended

It is recommended that you should leave the door open after getting finished with laundry to keep the tub clean.

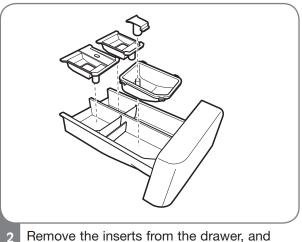
# **CLEANING THE WASHER**

#### Cleaning the Dispenser

The dispenser should be cleaned periodically to remove buildup from detergent and other laundry products.



Pull out the dispenser drawer until it stops. Press the button in the center of the drawer and pull to remove the drawer. **NOTE:** If you clean the detergent dispenser once a week, it will always dispense properly.



Remove the inserts from the drawer, and clean them with warm water and a soft cloth or brush to remove any residue or buildup.

Wipe out the inside of the drawer opening with a damp cloth. Reassemble the drawer and reinstall in the drawer opening.

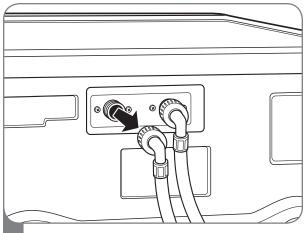
**NOTE:** Do not use anything other than water to clean the drawer, inserts, and drawer opening. If any sort of household cleaner drains into the interior of the washer, run a RINSE+SPIN cycle before washing clothes.

### MAINTENANCE

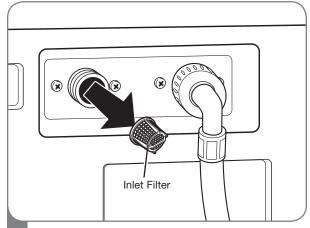
#### **Cleaning the Water Inlet Filters**

If the washer detects that water is not entering the dispenser, an error message will show on the display. If you live in an area with hard water, this may be caused by clogged inlet filters.

**IMPORTANT:** Use extreme care when removing and cleaning the filters. If the filters cannot be cleaned or are damaged, do NOT operate the washer without the inlet filters. Contact LG Customer Service or a qualified LG servicer. **IMPORTANT:** Use ONLY the inlet hoses provided by LG with this laundry product. Aftermarket hoses are not guaranteed to fit or function correctly. Other hoses may not tighten correctly and could cause leaks. Subsequent damage to product or property will not be covered under the terms of LG's warranty.



Turn off both water taps completely. Unscrew the hot and cold water lines from the back of the washer.



2 Carefully remove the filters from the water inlets, and soak them in white vinegar or a lime scale remover, following the manufacturer's instructions. Rinse thoroughly before reinstalling.

Press the filters back into place and reattach the water lines. Do NOT operate the washer without the inlet filters.

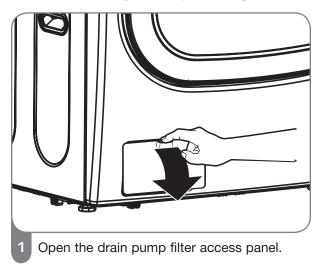
73

# CARE AND CLEANING

### MAINTENANCE (cont.)

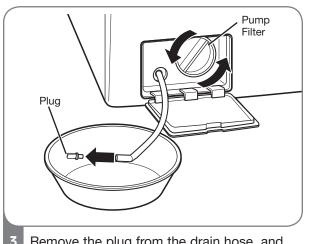
#### Cleaning the Drain Pump Filter

Lint and other objects may accumulate and clog the drain pump filter. If the washer fails to drain properly, unplug the washer and allow the water to cool, if necessary, before proceeding.





the end of the drain hose in a pan, bucket, or floor drain to catch water.



Remove the plug from the drain hose, and allow the water to drain completely.

Twist the pump filter counterclockwise to remove. Remove any lint and foreign objects from the pump filter.

Reverse the above steps to reinstall the drain pump filter and drain hose. Be sure to close the cover panel when finished.

### NORMAL SOUNDS YOU MAY HEAR

The following sounds may be heard while the washer is operating. They are normal.

#### **Clicking:**

Door lock relay when the door locks and unlocks.

#### Spraying or hissing:

Steam or water spraying or circulating during the cycle.

#### Humming or gurgling:

Drain pump pumping water from the washer at the end of a cycle.

#### Splashing:

Clothes tumbling in the drum during the wash and rinse cycles.

### **BEFORE CALLING FOR SERVICE**

Your Steam Washer<sup>™</sup> is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If your washer does not function properly or does not function at all, check the following before you call for service.

Problem	Possible Causes	Solutions
Rattling and clanking noise	<ul> <li>Foreign objects, such as keys, coins, or safety pins, may be in drum or pump.</li> </ul>	<ul> <li>Stop washer and check drum and drain filter for foreign objects. If noise continues after washer is restarted, call for service.</li> </ul>
Thumping sound	<ul> <li>Heavy wash loads may produce a thumping sound.</li> </ul>	<ul> <li>This is normal. If sound continues, washer is probably out of balance. Stop and redistribute wash load.</li> </ul>
	<ul> <li>Washer load may be out of balance.</li> </ul>	<ul> <li>Stop and redistribute wash load.</li> </ul>
Vibrating noise	<ul> <li>Shipping bolts and/or packaging materials not removed.</li> </ul>	<ul> <li>See Installation Instructions for removing shipping bolts and packaging.</li> </ul>
	<ul> <li>Wash load may be unevenly distributed in the drum.</li> </ul>	<ul> <li>Stop washer and rearrange wash load.</li> </ul>
	<ul> <li>Not all leveling feet are resting firmly on the floor.</li> </ul>	<ul> <li>Adjust the leveling feet. Make sure all four feet are in firm contact with the floor while the washer is in the spin cycle with a load.</li> </ul>
	Floor not rigid enough.	<ul> <li>Make sure that the floor is solid and does not flex.</li> <li>Refer to "Flooring" in the <i>Installation</i> section.</li> </ul>
Water leaking around washer	Fill hose connection is loose     at tap or washer.	Check hoses. Check and tighten hose connections.
	House drain pipes are clogged.	Unclog drain pipe. Contact a plumber if necessary.
Excessive sudsing	<ul> <li>Too much detergent or incorrect detergent.</li> </ul>	<ul> <li>Reduce detergent amount or use low-sudsing detergent.</li> </ul>
		Only use detergent with the HE (High-Efficiency) logo.
Staining	<ul> <li>Laundry products added directly to the washer drum.</li> <li>Washer not unloaded promptly.</li> <li>Clothes not sorted properly.</li> </ul>	<ul> <li>Load the laundry products into the dispenser.</li> <li>Always remove items from the washer as soon as the cycle is completed.</li> <li>Always wash dark colors separately from light colors and whites to prevent discoloration. If possible, do not wash heavily soiled items with lightly soiled ones.</li> </ul>

# TROUBLESHOOTING

# BEFORE CALLING FOR SERVICE (cont.)

Problem	Possible Causes	Solutions
Water in the washer drains slowly or not at all, or the display shows:	<ul> <li>Drain hose is bent, pinched, or clogged.</li> <li>The drain filter is clogged.</li> </ul>	<ul> <li>Make sure the drain hose is free of clogs, kinks, etc., and is not pinched behind or under the washer.</li> <li>Clean the drain filter. See the <i>Care and Cleaning</i> section.</li> </ul>
Washer fills with water slowly or not at all, or the display shows:	<ul> <li>Water supply taps are not open fully.</li> <li>Water line hoses are kinked, pinched, or bent.</li> <li>Water inlet filters are clogged.</li> <li>Water pressure to tap or house is too low.</li> </ul>	<ul> <li>Make sure that the water taps are open fully.</li> <li>Make sure the hoses are not kinked or pinched. Be careful when moving the washer.</li> <li>Clean the inlet filters. See the <i>Care and Cleaning</i> section.</li> <li>Check another faucet in the house to make sure that household water pressure is adequate.</li> </ul>
Washer will not turn on	<ul> <li>Power cord is not properly plugged in.</li> <li>House fuse is blown, circuit breaker has tripped, or power outage has occurred.</li> </ul>	<ul> <li>Make sure that the plug is plugged securely into a grounded, 3-prong, 120-VAC, 60-Hz. outlet.</li> <li>Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.</li> </ul>
Washer won't spin, or the display shows:	• The door is not closed properly.	<ul> <li>Make sure that the door is closed properly and press the START/PAUSE button. After starting a cycle, it may take a few moments before the drum begins to turn or spin. The washer will not spin unless the door is locked (DOOR LOCK will appear in the display).</li> <li>If the door is closed and locked and the open door error message is displayed, call for service.</li> </ul>
Door will not unlock when cycle is stopped or paused	<ul> <li>Interior temperature of washer is too high.</li> <li>Water level in washer is too high.</li> </ul>	<ul> <li>The washer door has a safety lock to prevent burns. Allow the washer to cool until the DOOR LOCK indicator turns off in the display.</li> <li>Allow the washer to complete the programmed cycle, or run the DRAIN &amp; SPIN cycle to drain the water.</li> </ul>
Wash cycle time is longer than usual	• The washer automatically adjusts the wash time for the amount of laundry, water pressure, water temperature, and other operating conditions.	• This is normal. The washer adjusts cycle time automatically to provide optimal results for the selected cycle.
Musty or mildewy odor in washer	<ul> <li>Incorrect or too much detergent has been used.</li> <li>Inside of tub not cleaned properly.</li> </ul>	<ul> <li>Use only HE (High-Efficiency) detergent in accordance with the manufacturer's instructions.</li> <li>Run the TUB CLEAN cycle regularly. Be sure to wipe around and under the door seal frequently.</li> <li>Clean around door seal/glass to prevent odor or mildew:</li> <li>wipe dry the door seal/glass and the door opening area</li> <li>wipe around the inner drum/door seal and the lower door seal</li> </ul>
Steam is not visible during STEAM cycle	• This is normal.	• Because it uses pressurized steam, the washer requires very small amounts of steam to achieve optimal results. Excess steam could damage fabrics and reduce efficiency.

33 💽

# **BEFORE CALLING FOR SERVICE** (cont.)

Problem	Possible Causes	Solutions
Wrinkling	<ul> <li>Washer not unloaded promptly.</li> </ul>	<ul> <li>Always remove items from the washer as soon as the cycle is completed.</li> </ul>
	Washer overloaded.	<ul> <li>The washer can be fully loaded, but the drum should not be tightly packed with items. The door of the washer should close easily.</li> </ul>
	<ul> <li>Hot and cold water inlet hoses are reversed.</li> </ul>	<ul> <li>Hot water rinse can set wrinkles in garments. Check the inlet hose connections.</li> </ul>
Drum light does not stay on	• This is normal.	• The drum light shuts off automatically when the washer starts. Press and hold the RINSE+SPIN button for 3 seconds to turn on the light; it will turn off automatically after 4 minutes.
The display shows:	• Load is too small.	• Add 1 or 2 similar items to help balance the load.
UE	<ul> <li>Load is out of balance.</li> <li>The washer has an imbalance detection and correction system. If individual heavy articles are loaded (bath mat, bath robe, etc.) and the imbalance is too great, the washer will make several attempts to restart the spin cycle. If an imbalance is still detected, the washer will stop and the error code will be displayed.</li> </ul>	• Rearrange items to help balance the load.
The display shows:	Control error.	<ul> <li>Unplug the washer and call for service.</li> </ul>
The display shows:	• Water level is too high due to a faulty water valve.	<ul> <li>Close the water taps, unplug the washer, and call for service.</li> </ul>
The display shows:	The water level sensor is not working correctly.	<ul> <li>Close the water taps, unplug the washer, and call for service.</li> </ul>
The display shows:	• Thermal overload protection circuit in the motor has been tripped.	<ul> <li>Allow the washer to stand for 30 minutes to allow the motor to cool; then restart the cycle. If the LE error code still appears, unplug the washer and call for service.</li> </ul>
The display shows:	• A power failure has occurred.	Restart the cycle.
ΡĘ		
Remote Laundry Monitor (optional accessory) not working properly	Refer to the instruction manual for the Remote Laundry Monitor.	Refer to the instruction manual for the Remote Laundry Monitor.

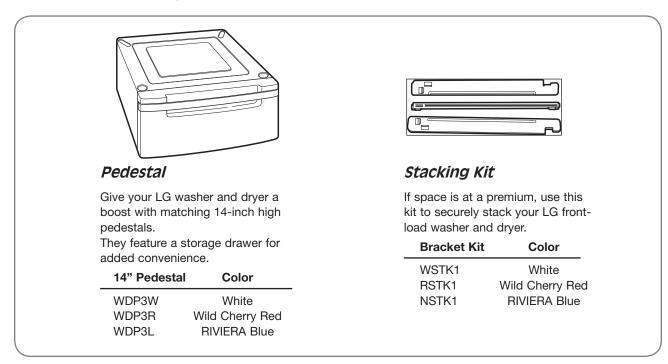
# **KEY DIMENSIONS AND SPECIFICATIONS**

The appearance and specifications listed in this manual may vary due to constant product improvements.

Steam Washer <sup>™</sup> Model WM2801H*A		
Description	Front-Loading Washer	
Electrical Requirements	120 VAC @ 60 Hz.	
Max. Water Pressure	14.5~116 PSI (100~800 kPa)	
Dimensions	27"(W) X 29 <sup>3</sup> /4"(D) X 38 <sup>11</sup> / <sub>16</sub> "(H), 51"(D with door open) 68.6 cm (W) X 75.6 cm (D) X 98.3 cm (H), 129.7 cm (D with door open)	
Net Weight	208.6 lbs. (94.6 kg)	
Max. Spin Speed	1,300 RPM	

# **OPTIONAL ACCESSORIES**

For these and other LG products, contact your local LG dealer, or visit our Web site at *us.lge.com*.



#### LG ELECTRONICS, INC. LG WASHING MACHINE LIMITED WARRANTY - USA



Your LG Washing Machine will be will repaired or replaced, at LG's option, if it proves to be defective in material or workmanship under normal use, during the warranty period ("Warranty Period") set forth below, effective from the date ("Date of Purchase") of original consumer purchase of the product. This warranty is good only to the original purchaser of the product and effective only when used in the United States, including Alaska, Hawaii, and U.S. Territories.

WARRANTY PERIOD:	HOW SERVICE IS HANDLED:
LABOR: One Year from the Date of Purchase.	In-Home Service:
PARTS (except as listed below): One Year from the Date of Purchase.	Please retain dealer's dated bill of sale or delivery ticket as evidence of the Date of Purchase for proof of warranty, and submit a copy of the bill of sale to the service person at the time warranty service is provided.
Electronic Control Board: Two Years from the Date of Purchase.	
Drum Motor(Stator, Rotor, Hall Sensor) : Ten Years from the Date of Purchase.	Please call 1-800-243-0000 and choose the appropriate option to locate your nearest LG Authorized Service Center. Or visit our Web site at: http://www.lgservice.com.
Stainless Steel Drum: Lifetime	
Replacement Units and Repair Parts may be new or remanufactured.	
Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.	

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

#### THIS LIMITED WARRANTY DOES NOT APPLY TO:

- Service trips to your home to deliver, pick up, and/or install the product, instruct, or replace house fuses or correct wiring, or correction of unauthorized repairs.
- Damages or operating problems that result from misuse, abuse, operation outside environmental specifications or contrary to the requirements of precautions in the Operating Guide, accident, vermin, fire, flood, improper installation, acts of God, unauthorized modification or alteration, incorrect electrical current or voltage, or commercial use, or use for other than intended purpose.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

#### **CUSTOMER INTERACTIVE CENTER NUMBERS**

To obtain Customer Assistance, Product Information, or Dealer or Authorized Service	<b>Call 1-800-243-0000</b> (24 hours a day, 365 days a year), and select the appropriate option from the menu.
Center location:	Or visit our Web site at: http://www.lgservice.com.

#### TO CONTACT LG ELECTRONICS BY MAIL:

LG Customer Interactive Center P. O. Box 240007 201 James Record Road Huntsville, Alabama 35824 ATTN: CIC

# **NOTES • REMARQUES**



# **NOTES • REMARQUES**

